

For office use only:
ID number
Records checked

Concessionary Travel Application Form

Your details - please print clearly

Title Forename Other Initial Surname

Current Address Postcode:

Phone Number Your date of birth / /

Email

Have you lived at this address for the last 12 months? Yes No

If 'No', when did you move in? Date: / /

If your previous address was in Bournemouth, please provide it here.

Please enter the category number under which your application is made; only one is required. Category information is shown on page 3. If you are applying for an age related pass please check the table on pages 6 and 7 for your qualifying date.

Your photo must be this size - 30mm x 40mm. Trim it if necessary. Please do not stick the photo to the form.

Please enclose **one passport quality photograph** of yourself.

It must have been taken in the last 12 months, show a close-up of your head and shoulders facing forwards, looking straight into the camera without a hat.

Please lightly write your name and first line of your address on the reverse of the photo.

A companion pass is available to anyone in the qualifying categories who is unable to travel independently because of a serious disability. A letter from Bournemouth Community Care Services, a specialist consultant or G.P. is required, confirming that you are unable to travel alone due to your disability. If you wish to apply for a companion pass, please tick this box and supply evidence.

You **MUST** include **PROOF OF YOUR DATE OF BIRTH** (a photocopy will suffice), **PROOF OF YOUR ADDRESS** (such as your Council Tax Bill) and **YOUR PHOTOGRAPH**, together with any other required supporting documentation. Any charges incurred in obtaining this documentation will not be refunded.

I confirm that the current address is my permanent residence throughout the year and the above details are correct. I understand a pass will **NOT** be issued without the required evidence.

Signed Date

Race Equality

Under the Race Relations Act we have a responsibility to gather details of our client's backgrounds. This information is used to help us with our equal opportunities policies. This information is confidential and will be used to improve access to our services and help provide equal opportunities for everyone. The completion of this survey is voluntary and will be held in the strictest confidence.

White	Mixed	Asian or Asian Black	Black or Black British	Other ethnic groups
White British <input type="checkbox"/>	White and Black Caribbean <input type="checkbox"/>	Indian <input type="checkbox"/>	Caribbean <input type="checkbox"/>	Chinese <input type="checkbox"/>
White Irish <input type="checkbox"/>	White and Black African <input type="checkbox"/>	Pakistani <input type="checkbox"/>	African <input type="checkbox"/>	Korean <input type="checkbox"/>
White European <input type="checkbox"/>	White and Asian <input type="checkbox"/>	Bangladeshi <input type="checkbox"/>	Other <input type="checkbox"/>	Other <input type="checkbox"/>
Portuguese <input type="checkbox"/>	Other <input type="checkbox"/>	Other <input type="checkbox"/>		
Eastern European <input type="checkbox"/>				
Other <input type="checkbox"/>				



The Council may hold the photograph and information that you provide in both computerised and manual record systems. They will be held and used in compliance with the Data Protection Act 1998. You are able to see a copy of the information held about you on application to the Council's Data Protection Officer.

The information that you provide will be used to administer the concessionary travel scheme and may be disclosed to a third party where they are contracted to carry out activities relating to concessionary travel for the Council. The Council is under a duty to protect the public funds that it administers and, to this end, may use the information you have provided on this form for the prevention and detection of fraud. It may also share this information with other bodies responsible for auditing or administering public funds for these purposes.

For further information, see our website -www.bournemouth.gov.uk/news/data_protection

Category number	Qualifying Categories and evidence requirements.
1	State Pension Age (if you unsure what yours is please refer to the attached table)
	A document that contains your date of birth , e.g. birth certificate, driving licence, medical card, passport.
To be eligible in the following section, a disability must be either, permanent, to have lasted for at least 12 months, or likely to last at least 12 months.	
2	Blind or partially sighted
	Confirmation from a professional organisation such as the Royal National Institute for the Blind or registration with Bournemouth Community Care Services or a Certificate of Vision Impairment (CVI) signed by a Consultant Ophthalmologist confirming you have less than 6/60 vision.
3	Profoundly or severely deaf
	A letter from an aural specialist or an audiological report confirming your overall hearing level is 70-95 dBHL or 95+ dBHL.
4	Without speech
	A letter from a specialist consultant or G.P. confirming you are unable to communicate orally in any language. This does not include slow or difficult to understand speech.
5	Do not have arms or have lost the use of both arms
	A letter from a specialist consultant or G.P. confirming that the loss of use of both arms is long term i.e. greater than 12 months.
6	Have a learning disability
	A letter from a specialist consultant or G.P. confirming that the disability started before adulthood and has a lasting effect on development, or confirmation from a specialist service, such as Bournemouth Community Care Services, that you have been receiving treatment or have received special educational provision.
7	Those whose driving licence has been revoked or refused on medical grounds.
	A notification letter from the DVLC or a letter from a specialist consultant, G.P. or Bournemouth Community Care Services confirming that your licence has been revoked, or that in their opinion, a driving licence would not be granted under section 92 of the Road Traffic Act on the grounds of medical fitness. You will not be entitled to a travel concession if the medical condition results from a persistent misuse of drugs or alcohol.
8	Substantial and long term adverse effect on ability to walk.
	A notification letter from the DWP confirming your entitlement to the higher rate mobility component of Disability Living Allowance, or from the Service Personnel and Veterans Agency confirming the War Pensions Mobility Supplement. A letter from a specialist consultant or G.P. confirming that you're walking ability is permanently and substantially impaired to the extent that you are unable to walk more than 64 metres without severe discomfort. (Comparable to receiving the higher rate mobility component of Disability Living Allowance.)
9	A Member/Veteran of the Armed Services seriously injured in service
	An award letter for a War Pensioners Mobility Allowance or an award letter for guaranteed income payment for tariff levels 1- 8 under the 2005 Armed Forces Compensation Scheme.

ELIGIBILITY FOR A "CONNECT" TRAVELCARD

You will be eligible for a Free Off Peak "Connect" Travelcard if you are a permanent resident of Bournemouth (rather than residing in a second home) and you are:

- State Pension Age (see attached table) or
- below pensionable age and fall into one of the categories on this application form.

Off Peak free travel allows you to travel after 9.30am until 11.00pm on weekdays and at any time on weekends and bank holidays at the concessionary rate.

You will be eligible for a Free All Day Travel "Connect" Travelcard if you are a permanent resident of Bournemouth and you are blind or partially sighted.

All day free travel allows you to travel at any time on any day at the concessionary rate within the council boundaries of areas of Bournemouth, Poole and Christchurch.

If your mobility is so severely impaired that you require assistance to travel on a bus, you may be entitled to a companion travelcard. This entitles a companion to travel on buses with you free on any journey commencing within the Bournemouth, Poole and Christchurch boundaries.

"CONNECT" TRAVELCARD - CONDITIONS OF USE

A valid travelcard allows the named holder free bus travel on all qualifying bus services operating in England. It is not transferable to other passengers.

Travel is subject to the terms and conditions of Bournemouth Borough Council Concessionary Travel Scheme and the bus operators' Conditions of carriage.

The travelcard must be shown to the driver when boarding the vehicle and be available for inspection at all times. Drivers (or inspectors) will not allow passengers to travel at the concessionary rate if they are unable to produce a valid travelcard and they have the right to question entitlement in suspicious circumstances.

You accept that when you use your travelcard neither the local authorities that co-operate to provide the scheme nor their agents and/or contractors shall be liable for any loss or damage arising directly or indirectly in connection with obtaining or using a bus operator's services.

If the travelcard is lost or stolen this should be reported to the issuing authority immediately.

The travelcard remains the property of the issuing authority.

A companion travelcard entitles the companion to travel free with the principal cardholder.

Please note that any charges incurred when obtaining supporting evidence will not be refunded.

If you move address you must inform us as soon as possible.

You can write to us at: Concessionary Travel Team, Bournemouth Borough Council, Town Hall, Customer Service Centre, St Stephen's Road, Bournemouth, BH2 6EB.

Call us on (01202) 451584.

Email us: concessions@bournemouth.gov.uk

The telephone service is open
8.30 to 5.15 Monday to Thursday
8.30 - 4.30 on Fridays

The office is open from
9.00 to 4.30 Monday to Thursday
9.00 - 4.00 on Fridays.

If your Connect Travelcard is, lost stolen or damaged, please contact us as soon as possible.

There is a charge of £8 for a replacement Connect Travelcard.

If you have any questions please call, email or drop in to see us.

Further information may be found at www.bournemouth.gov.uk.
You can log into www.gettingabout.info to assist in planning a journey.

Qualifying Date relating to an Age Application

Customer Date Of Birth	Date from which the customer qualifies for pension age Concessionary Travel Pass
06/04/50 - 05/05/50	06/05/2010
06/05/50 - 05/06/50	06/07/2010
06/06/50 - 05/07/50	06/09/2010
06/07/50 - 05/08/50	06/11/2010
06/08/50 - 05/09/50	06/01/2011
06/09/50 - 05/10/50	06/03/2011
06/10/50 - 05/11/50	06/05/2011
06/11/50 - 05/12/50	06/07/2011
06/12/50 - 05/01/51	06/09/2011
06/01/51 - 05/02/51	06/11/2011
06/02/51 - 05/03/51	06/01/2012
06/03/51 - 05/04/51	06/03/2012
06/04/51 - 05/05/51	06/05/2012
06/05/51 - 05/06/51	06/07/2012
06/06/51 - 05/07/51	06/09/2012
06/07/51 - 05/08/51	06/11/2012
06/08/51 - 05/09/51	06/01/2013
06/09/51 - 05/10/51	06/03/2013
06/10/51 - 05/11/51	06/05/2013
06/11/51 - 05/12/51	06/07/2013
06/12/51 - 05/01/52	06/09/2013
06/01/52 - 05/02/52	06/11/2013
06/02/52 - 05/03/52	06/01/2014
06/03/52 - 05/04/52	06/03/2014
06/04/52 - 05/05/52	06/05/2014
06/05/52 - 05/06/52	06/07/2014
06/06/52 - 05/07/52	06/09/2014
06/07/52 - 05/08/52	06/11/2014
06/08/52 - 05/09/52	06/01/2015
06/09/52 - 05/10/52	06/03/2015
06/10/52 - 05/11/52	06/05/2015
06/11/52 - 05/12/52	06/07/2015
06/12/52 - 05/01/53	06/09/2015
06/01/53 - 05/02/53	06/11/2015
06/02/53 - 05/03/53	06/01/2016
06/03/53 - 05/04/53	06/03/2016
06/04/53 - 05/05/53	06/05/2016

Qualifying Date relating to an Age Application

Customer Date of Birth	Date from which the customer qualifies for pension age Concessionary Travel Pass
06/05/53 - 05/06/53	06/07/2016
06/06/53 - 05/07/53	06/09/2016
06/07/53 - 05/08/53	06/11/2016
06/08/53 - 05/09/53	06/01/2017
06/09/53 - 05/10/53	06/03/2017
06/10/53 - 05/11/53	06/05/2017
06/11/53 - 05/12/53	06/07/2017
06/12/53 - 05/01/54	06/09/2017
06/01/54 - 05/02/54	06/11/2017
06/02/54 - 05/03/54	06/01/2018
06/03/54 - 05/04/54	06/03/2018
06/04/54 - 05/05/54	06/05/2018
06/05/54 - 05/06/54	06/07/2018
06/06/54 - 05/07/54	06/09/2018
06/07/54 - 05/08/54	06/11/2018
06/08/54 - 05/09/54	06/01/2019
06/09/54 - 05/10/54	06/03/2019
06/10/54 - 05/11/54	06/05/2019
06/11/54 - 05/12/54	06/07/2019
06/12/54 - 05/01/55	06/09/2019
06/01/55 - 05/02/55	06/11/2019
06/02/55 - 05/03/55	06/01/2020
06/03/55 - 05/04/55	06/03/2020
06/06/53 - 05/07/53	06/09/2016