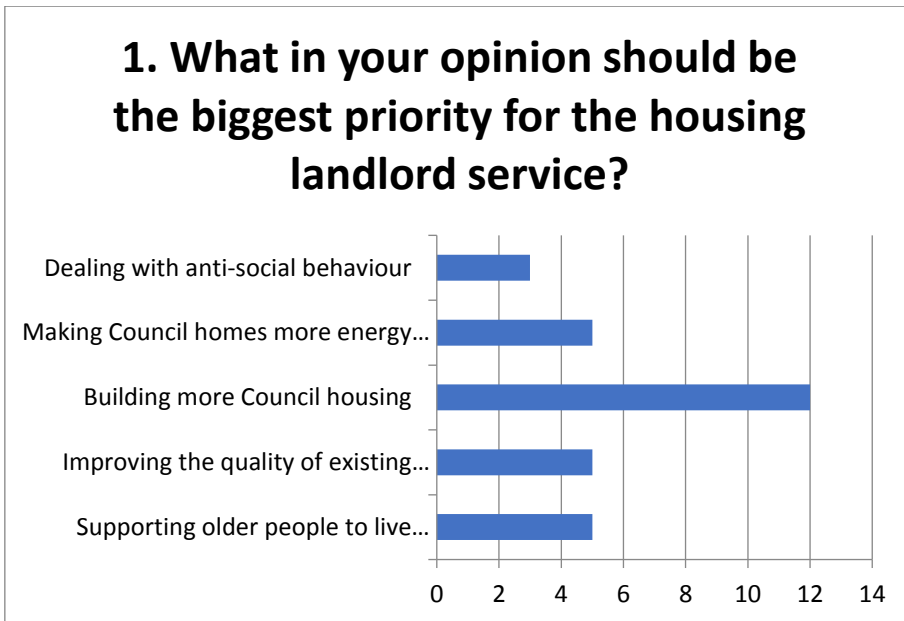
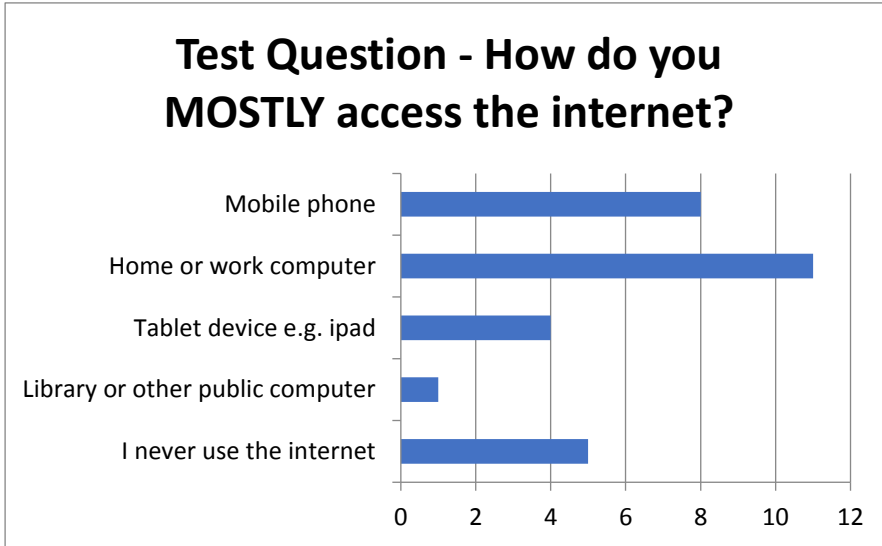
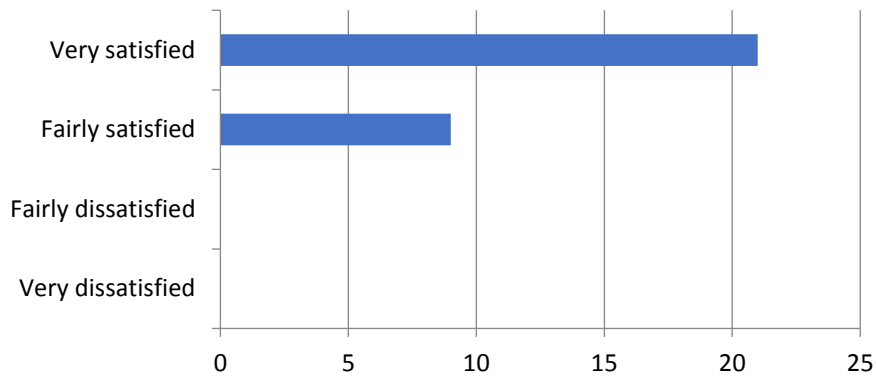


Consultation with tenants and leaseholders at the Annual Residents Meeting for Bournemouth Neighbourhood

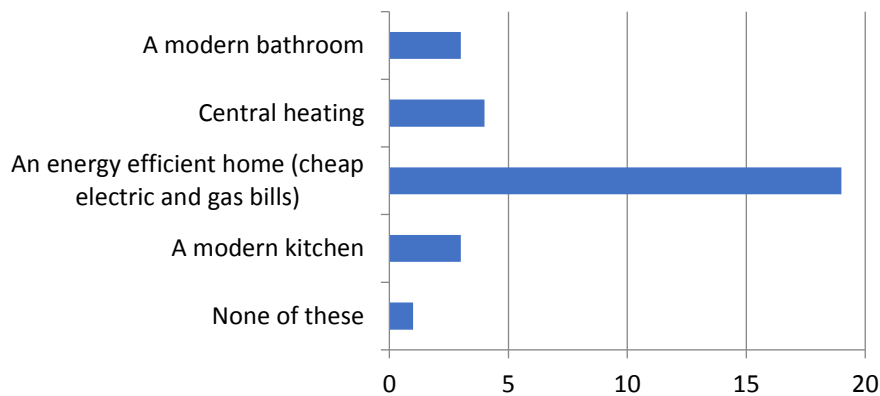
27th November 2019 – 30 participants



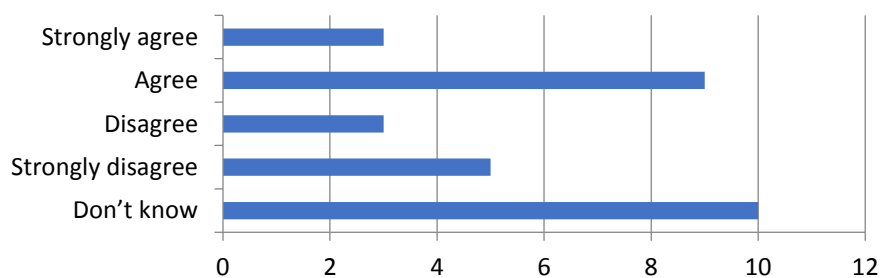
2. How satisfied or dissatisfied are you with the overall quality of your home?



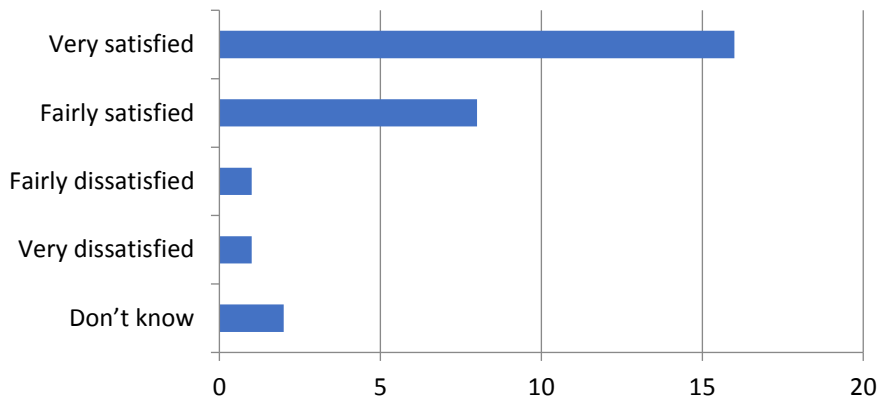
3. Which of the following is the MOST important feature of your ideal home?



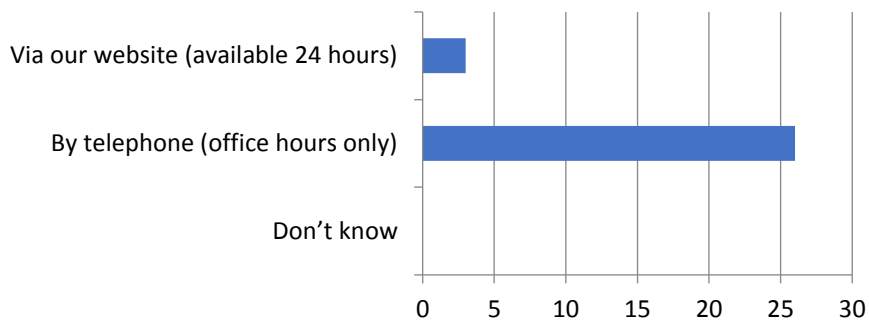
4. To what extent do you agree or disagree that rents or service charges should be increased by a few pounds a week to help fund more Council house building?



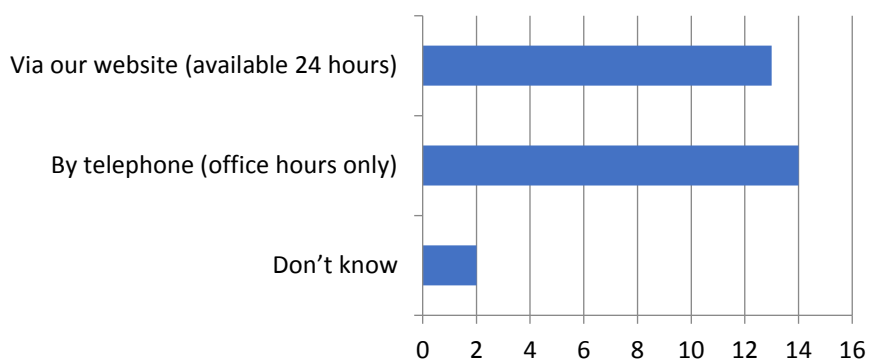
5. How satisfied are you with the way the Housing service deals with your enquiries?



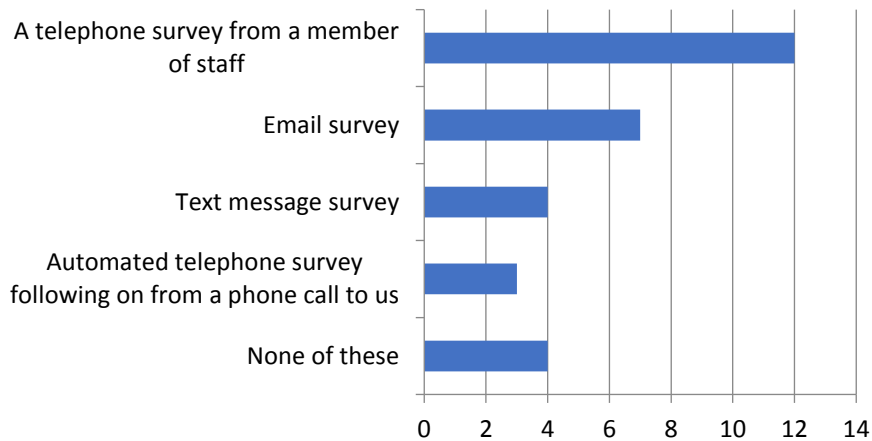
6. Given the choice of the following, how would you prefer to arrange appointments for routine repairs and maintenance on your home?



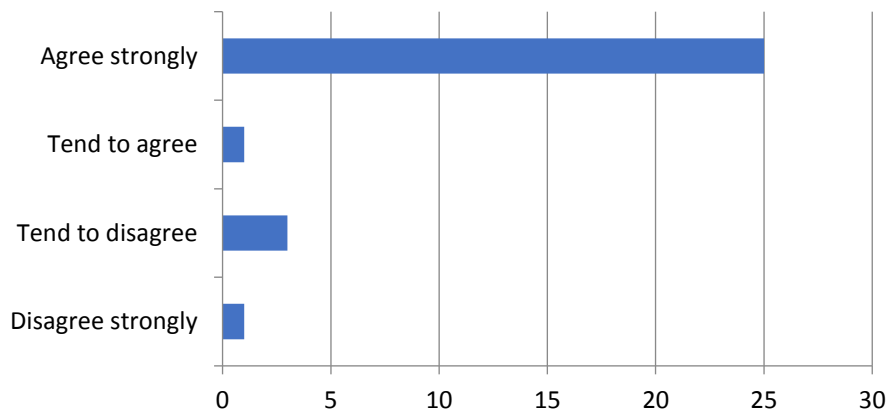
7. Given the choice of the following, how would you prefer to access information about your rent or service charge account?



8. Which of these survey methods would you MOST likely respond to?



9. To what extent do you agree or disagree that today's event was well organised?



10. Which aspect of this afternoon's agenda was most interesting and relevant to you?

