

## How can we help?

If you live in an area of high density council housing such as West Howe or Strouden Park you may be able to rent a garage from us at a reduced rate, contact us for further details

If you **are sure** a car has been abandoned in the communal car park call us, if it is on a public highway please contact Highways If unused vehicles are blocking spaces in your communal car park, please contact us

If you feel a **non-resident** is **frequently** using a communal parking space that is needed by someone in the block please let us know.

**It is very rare that funding and permissions would be available to enlarge or extend communal car parks**, however if you feel there is a dire need for help please contact us with as much detail and evidence as possible about the problems and a recommendation for a solution, you will need to show that other tenants are in agreement and there are no alternative options.

If you think someone is staying overnight in a caravan or vehicle parked in a communal car park or tenant's driveway, please contact us.

**REMEMBER – Parking is an issue for many residents of Bournemouth not just council tenants and leaseholders. Please consider this and the environment and perhaps consider different travel options such as – Car share, Public transport, cycling etc.**

## Contact us:

### Tenancy Advice Team:

☎ 01202 451915

✉ housing.landlord@bournemouth.gov.uk

### To report repairs to communal car parks:

☎ 0800 028 870

✉ housing.repairs@bournemouth.gov.uk

### Highways Department – For enquiries about

- On street disabled bays,
- Parking restrictions
- Dropped kerb/access enquiries
- Abandoned vehicles on the highway

☎ 01202 454721

✉ highways@bournemouth.gov.uk

[www.Bournemouth.gov.uk/streets](http://www.Bournemouth.gov.uk/streets)

### Alternative travel options:

[www.bournemouth.gov.uk/travelandtransport](http://www.bournemouth.gov.uk/travelandtransport)

Includes links to bus companies, cycle routes accessible transport and other information.



**DVLA** - Find out if a car has tax and MOT or has a SORN in place: [www.gov.uk/check-vehicle-tax](http://www.gov.uk/check-vehicle-tax)

## Parking Information for Council Tenants and Leaseholders



**More and more people own vehicles than they did in the past when many of our properties were built. Some families have more than one car per household. Where we can, we try to make sure we provide our tenants and leaseholders with a place to park. It must be understood though that we are a provider of housing, parking for your vehicle is an extra service we try to provide where possible.**

This leaflet has been:





## Parking Rules

Your Tenancy or Leasehold agreement sets out the relevant conditions regarding vehicles and parking. When you signed your agreement you agreed that a breach of these may lead to further action.

## Be Fair and Neighbourly

Parking issues often escalate into neighbour disputes and a little consideration could prevent many of these disputes. Everybody wants to park near their home but this is not always possible. Please be fair to your neighbours when you park, use only the space that you need and park sensitively. Please be considerate of others when parking, for example do not park across a lowered kerb, people with disabilities need to use these to travel around their neighbourhood. Think about access to your property, if you are blocking access and an emergency vehicle cannot gain access how would you feel if it was trying to reach you? If you are not happy with a neighbour's parking habits, perhaps try to talk to them, not when you are angry that you couldn't park, but at another time when you are calmer. Usually people don't realise they are upsetting others due to their habits.

You can carry out small repairs to your vehicle, but frequent or major repairs which cause a nuisance are not permitted and action can be taken against your tenancy agreement. You should keep your speed to under 5 MPH on service roads in communal car parks.

## Communal Car Parks

Unfortunately, there are rarely enough parking spaces for vehicles in the communal car parks, residents are reminded that unless the spaces are numbered or specifically designated for a disabled resident, there is no allocated parking and spaces should be used on a first come first served basis. Parking permits are not offered in general needs car parks, some senior living schemes do have permit parking due to their town centre locations.

Car parks are primarily for residents' vehicles which they use on a daily basis, so parking of caravans, trailers and other infrequently used vehicles should not take place unless permission has been sought. Cars which have a statutory off road notice (SORN) in place are not permitted in communal car parks

Only residents who live at the block to which the communal car park belongs should park there. Your visitors could also park in the car park, but if there is space on the road nearby then it would be courteous for them to not use the car park and leave the spaces for residents, unless of course they have a need to park closer

Large or heavy commercial vehicles are not permitted in these car parks, only vehicles which would fit in a normal size car space may be left there.

You (the resident) are responsible for vehicles belonging to members of your family or your visitors parked in communal areas.

## General Parking in neighbourhoods

All vehicles whether parked on the road or within the boundary of your property must be taxed and roadworthy. To keep a vehicle which has a statutory off road notice or SORN (not taxed) on your driveway, you must get permission from us.



Please don't park on footpaths, grassed areas or any other area not designated for parking, this not only makes the area look unsightly, it prevents people with disability aids or those who are visually impaired from travelling around the neighbourhood safely.

You should only park a vehicle within the boundary of your home if a hardstanding and a dropped kerb are available. We will usually give permission for a driveway, although you will need to contact the highways department in the first instance for details about how to request vehicular access to your property, we do not provide this service ourselves. If permission is granted by highways and housing, you will need to install a hardstanding to our specifications regarding concrete depth, drainage and so on, contact housing repairs for full details.

If you have a problem with a vehicle being constantly parked anti-socially, for example across your access please try and talk to them in the first instance if you feel safe to do so, if this does not solve the issue then please contact the highways department for further information.