

Millhams CRC Vehicle Restrictions Frequently Asked Questions

My only vehicle is a small van or pick up. How do I dispose of my household waste?

If your only vehicle is a small van or pick-up, you can apply for a permit to use this vehicle at Millhams to deliver your household waste. You will be issued with six permits to deliver household waste in your a small van or pick up up to six times a year. Permits will be granted whether the vehicle is owned, or has been provided by an employer for domestic as well as business use.

My van/truck is large. Can I still have a permit?

The largest size of van we will accept to dispose of household waste is 3.5 tonnes gross vehicle weight. Larger commercial vehicles can visit the commercial weighbridge to dispose of waste for a small charge.

How and where do I apply for a permit?

Applications for the permits can be made online by visiting:
www.bournemouth.gov.uk/millhamsvanpermit

Is there a charge for these permits?

No. Permits are free of charge for Bournemouth householders wishing to dispose of household waste and recyclable materials.

How long does the permit application process take?

After 4 working days of applying, your permit can be collected from the entrance hut at Millhams CRC. Further details of how to collect your permit will be provided when you apply.

How long are the permits valid?

The permit is open-dated (no expiry date) from the date of issue. You will not need to re-apply until all six permits have been used. Once you have have visited six times and 12 months has passed you can re-apply for more permits if required. You will also need to re-apply for your permit if you change your vehicle or address.

How many times am I allowed to use Millhams CRC with my van?

If your only form of transport is a van or pick-up, and you have applied for a permit under the scheme, you can visit the site up to six times in a 12 month period.

Why are we introducing the restrictions?

Despite Bournemouth's current Van Permit Scheme, we still struggle to control the amount of commercial waste that is brought into Millhams for free, that commercial organisations should be paying to dispose of. Ultimately Bournemouth Tax Payers end up covering the cost for disposing of this commercial waste and we are keen to introduce this policy to reduce the level of commercial abuse.

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This method of controlling commercial waste is utilised by many local authorities across the country including Dorset Waste Partnership, Borough of Poole, Cambridge County Council, Kent County Council and Hampshire County Council.

Do you monitor the way permits are being used?

Yes, Closed Circuit Television (CCTV) and Automatic Number Plate Recognition (ANPR) are used to monitor the use of the site. The Council reserves the right to make further enquiries about the owner of the vehicle or where the waste has come from. If you are caught trying to drop off commercial waste, your details will be passed onto the relevant enforcement authorities and your permit may be removed.

Who decided on this Policy?

The Council approved this policy. This method of controlling commercial waste is utilised by many local authorities across the country including Dorset Waste Partnership, Borough of Poole, Cambridge County Council, Kent County Council and Hampshire County Council.

I'm disabled – can I get Van Permits?

If your only vehicle is a van or pick-up, and has been modified for your needs, then you can continue to use the site as normal for your household waste without the need to apply for permits.

How serious a problem was trade waste abuse?

As the costs of legitimate waste disposal for traders increases, the temptation to avoid these costs by using Millhams CRC becomes greater. Research indicates that a large proportion of waste received in vans and trailers at Community Recycling Centres is from commercial activities.

Why can't traders deposit their trade waste at the household waste area of Millhams CRC?

Under the Duty of Care legislation, every business is legally required to arrange and pay for its own commercial waste to be collected or disposed of in a responsible way. Disposing of commercial waste as household waste at Millhams is illegal and the cost is ultimately met by Bournemouth Tax Payers.

I pay my council tax, why can't I use the services I am paying for?

This policy does not prevent you from using Millhams CRC. It is designed to reduce the abuse of the facilities at Millhams by commercial organisations, meaning that your Council Tax can be spent on frontline services rather than on commercial waste disposal.

Will this Permit Scheme lead to more fly-tipping?

Fly-tipping is a national problem, particularly with the increasing costs of legitimate waste disposal. However, we monitor fly-tipping across the borough and will prosecute offenders where we have the evidence to do so.

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Where can commercial waste be disposed of legally?

Commercial organisations can use the commercial waste weighbridge at Millhams CRC. The minimum charge is 'up to 100kg' and then banded by 100kg increments. The equivalent charges per tonne can be found at: www.bournemouth.gov.uk/Millhamscommercial

What size trailer is allowed?

The size of trailers is limited to 1.8 m x 1.2 m (6' x 4"). This is the width of the main body rather than including the wheels and the towing frame.

Can I use a trailer towed behind a van or vehicle with a permit?

We will not allow vans towing trailers (of any size) access to the Millhamms CRC even if they have a Permit.

I have two vehicles at my address, one of which is a van. Can I have a permit for the van?

No. You can only have a permit for your van or pick-up, if your household doesn't have access to any other vehicle.

Which vehicles do not require a permit?

Permits are not required for cars, estate cars, people carriers, camper vans, 4 x 4s, mini buses (not more than 9 seats) and caravanettes. This is because the purpose and design of the vehicle is to carry people or for leisure pursuits, rather than to carry bulk goods.

I have a car that is sign-written. Can I visit the site with that?

Yes. You can use sign written cars e.g. taxi, estate cars, people carriers, camper vans, 4 x 4s, mini buses (not more than 9 seats), and caravanettes.

I have hired a van for the day. Can I use the site?

Yes, if you have hired the van from a hire company for a period of three days or less, it is less than 3.5 tonnes, you have a copy of the hire agreement and proof of residency. You will have to show the agreement to site staff before being allowed entry.

Have site staff at Millhams CRC got the right to question me about my waste?

Yes, the site staff have the full authority and a responsibility to question any waste being brought into Millhams. They may ask questions to confirm where the waste has come from and the type of waste being brought in and can refuse entry to the site if they think it necessary.

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What do I do with my permits once I receive them?

Ideally keep them safely in your van or pick-up. You will need to show site staff your permit and proof of residency each time you visit Millhams in your van or pick-up. If you do not have your permit, you will not be allowed entry.

Can someone else use my permit?

The permit is linked to the specific vehicle registration, however somebody else in your household can use the permit in the registered vehicle, as long as they can show proof of address. Abuse of the scheme could result in the remaining permits being cancelled.

Can I apply for a van permit if I live in the Dorset Waste Partnership area?

No. Van permits will only be issued to Bournemouth residents. If you want to use a van, you can apply to the Dorset Waste Partnership to use one of their sites.

East Dorset residents can continue to use their car to dispose of household waste at Millhams CRC and in exchange Bournemouth residents can use the Christchurch Recycling Centre at Wilverley Road www.dorsetforyou.gov.uk/387028

I can't fit my large item of waste into a car.

Larger items of furniture could be broken up to be placed in a car boot. We can arrange a collection for you for a charge. Alternatively Dorset Reclaim or the British Heart Foundation may also collect reusable bulky items for free.

www.bournemouth.gov.uk/BinsRecycling/BinCollections/WhiteGoodsTVsAndFurniture.aspx