

BOURNEMOUTH BOROUGH COUNCIL

CCTV REPORT

2014 – 2015

INTRODUCTION

This report looks at all CCTV records held by Bournemouth Borough Council from incidents which were recorded in the year 2014/15. It provides us with a 12 month analysis period in which to evaluate the performance of the CCTV system.

The report will detail these records, dividing the incidents recorded by proactive monitoring and requests from external groups to monitor an incident. These external groups are shown in the data, as is a monthly breakdown of the figures.

The system is monitored 24 hours a day by a team of operators who work a rotating shift pattern. Depending on times and operational demands the control room is staffed by between 2 and 4 operators. The operators are employed by Broadland Guarding Services Limited.

INCIDENTS

The primary sources of calls (incidents) into the CCTV control room are from the Police. These are made up of calls from their Control Room (QC), Police Officers and PCSO's and accounts for 6,131 which is 51% of all calls. This is compared to 5,725, 46% in 2013/14.

Bournemouth Townwatch which covers the night time economy and licensed premises accounted for 1,143, 9% of all calls. This is compared to 1,106, 9% in 2013/14.

The Shopwatch groups which operate in Bournemouth and Boscombe accounted for 1,106, 9% of all calls. This is compared to 1047, 9% in 2013/14.

Other calls from council employees and Charminster Pubwatch accounted for 367, 3% . This is compared to 304, 2% in 2013/14

The amount of incidents recorded by the system as a whole (not necessarily crimes) has was 12,089 in 2014/15. This is compared to 12,603 in 2013/14. The amount of incidents proactively recorded by the CCTV operators was 3,351, 28% in 2014/15 compared to 4,219, 34% in 2013/14. The amount of arrests viewed on camera was 1,837 in 2014/15 compared to 1,756 in 2013/14. The amount of people charged with our CCTV evidence included was 1,547 in 2014/15 compared to 1,487 in 2013/14.

ARRESTS, REVIEWS AND DISCS SEIZED

The majority of viewings of CCTV evidence are carried out by the Visual Images, Detection and Identification Officer's who are employed by Dorset Police. They are on duty 5 days a week at the divisional headquarters and have a link to the council's CCTV system for the purpose of reviewing footage and downloading evidence to disc. They maintain an accurate record of viewings, discs seized and the amount of people charged where the council's CCTV is included. The offences are listed and this statistical information is published online at the end of every month and includes a comparison to the previous year's figures.

<http://www.bournemouth.gov.uk/CommunityLiving/CrimeDisorder/CCTVinBournemouth/CCTVinBournemouth.aspx>

Out of hours all urgent CCTV requests are directed to the control room where operators will review footage and download to disc enabling officers to interview and process detained people.

During 2014/15 there were 1,837 arrests viewed on camera 1,268 reviews of footage and 765 discs seized. 1,547 people were charged where our CCTV evidence was included.

This compares to 2013/14 where 1,756 arrests were viewed on camera, 1,107 reviews of footage with 859 discs seized and 1,487 people were charged where our CCTV evidence was included.

Deployable Cameras

During the last 12 months 30 requests were received for the use of our deployable cameras. The cameras were deployed in 27 different locations. A total of 1,008 incidents were recorded on these cameras, resulting in 240 arrests for offences including Public Disorder, Burglary, Offensive Weapon, Drugs Supply, Theft, Criminal Damage and Kerb Crawling. This is compared to 942 incidents and 269 arrests in 2014.

It should again be noted and our gratitude be passed to the Street Lighting Team and Chroma Vision who play a crucial role in these deployments.

Silver Suite

The Silver Suite has been used 173 times this year for major events such as the Air Festival, Wheels and Bournemouth Marathon. It has also been used to monitor the EDL march in August and a number of RIPA operations.

We now provide a monitoring suite for the Air Festival at the Multi Agency Control room which allows staff to have an overview of 8 different locations in the town and beach.

Future Projects

Funding has been secured from the LSTF budget to provide CCTV cameras in the Travel Interchange. In 2012/13 2.5m passengers passed through the station with an average of 1,000 people and 50 buses passing through the interchange every hour. Unfortunately the area has suffered from incidents of Anti Social behavior and Crime. It is hoped that the cameras will reduce these levels and bring much needed assistance to local stores.

Section 106 funding has been secured for the Exeter Road development which will enable us to replace our deployable cameras in the area.

The CCTV system now has the capability of streaming footage to authorized users in possession of mobile devices. This will be trialed at this year's Air Festival and if successful developed for Dorset Police to use.

Training and staff

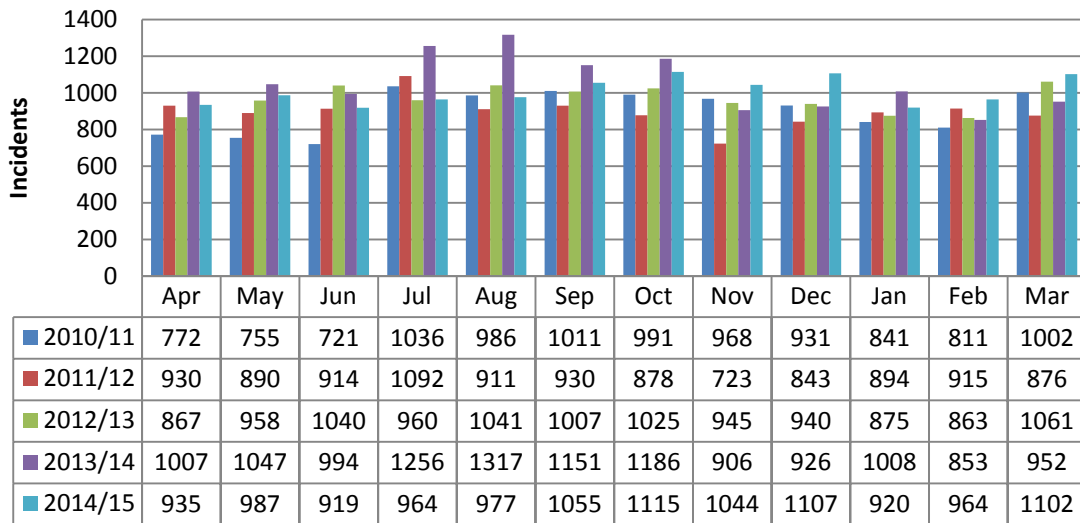
Bournemouth Borough Council is registered with The Highfield Awarding Body for Compliance as an approved training centre. It has delivered a number of CCTV courses to other Councils over the past 12 months with a 100% pass rate.

The control room continues to provide an out of hour's mobile patrol of the boroughs car parks and traffic management in the town. On behalf of the council I would like thank all the staff for their hard work and professionalism over the last 12 months.

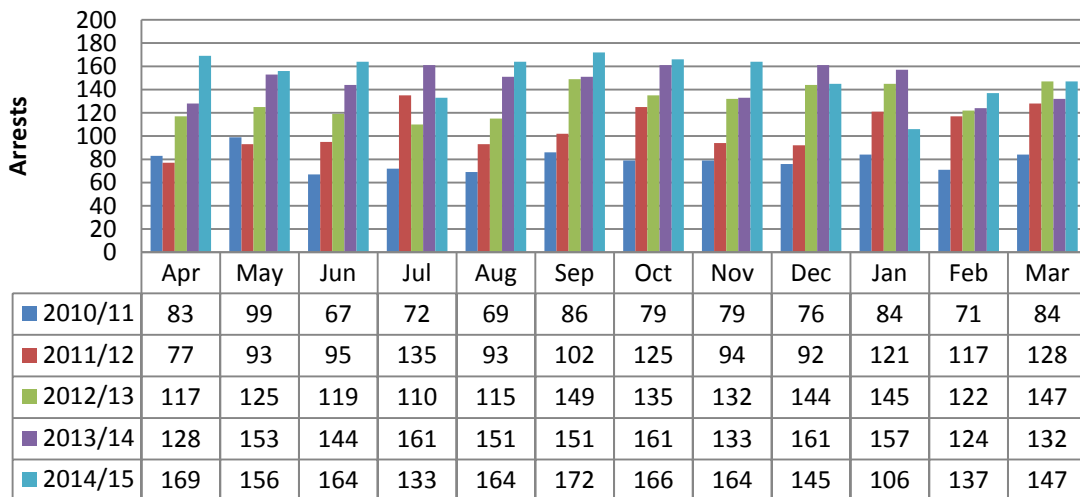
Tony Gleason
CCTV Manager

09/4/2015

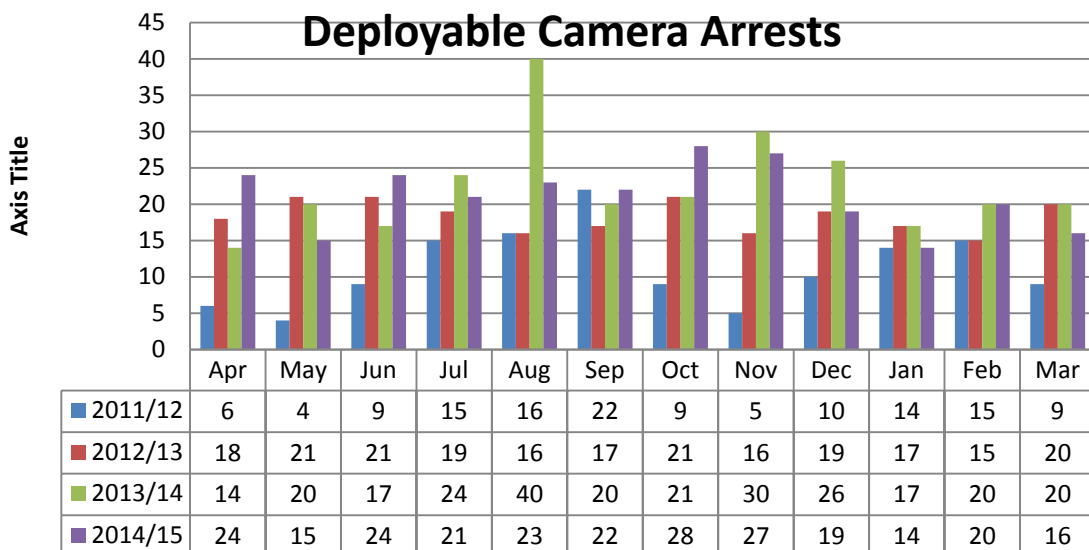
Incidents by Month



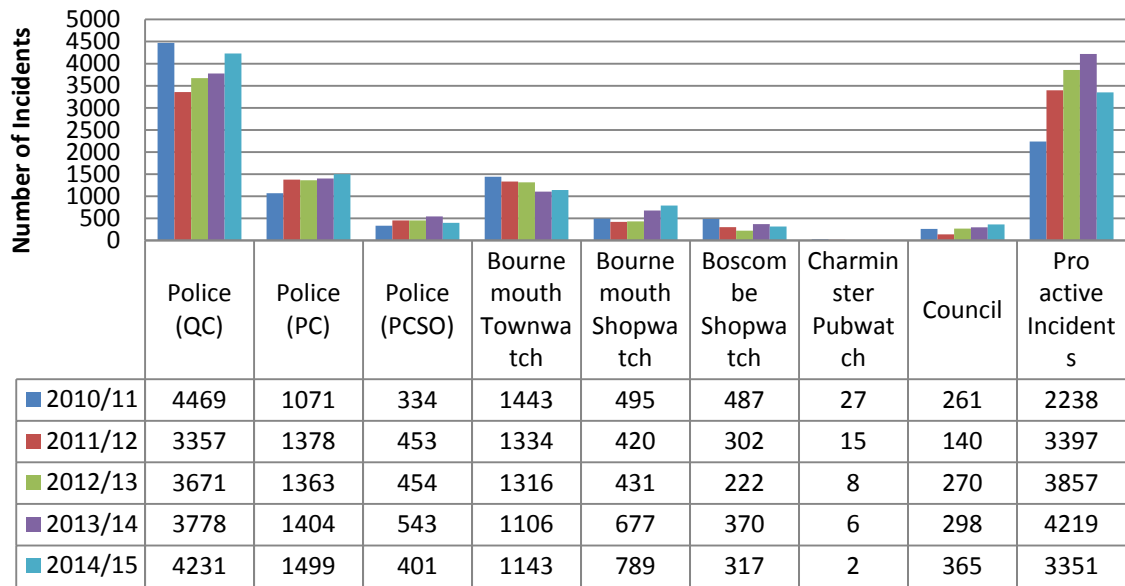
Arrests Per Month



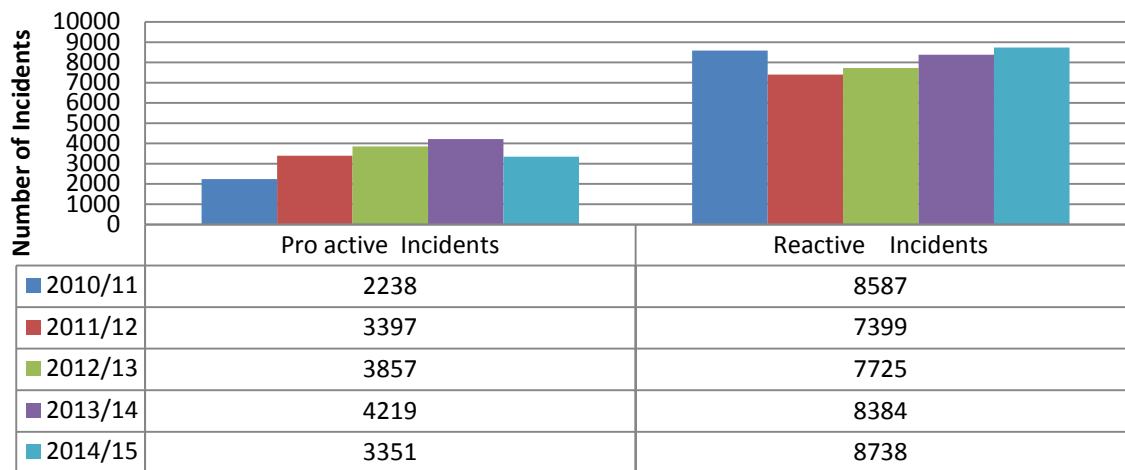
Deployable Camera Arrests



Incident Call Source



Pro active/Reactive Incidents



Control Room Data

