

BOURNEMOUTH BOROUGH COUNCIL

CCTV REPORT

2016 – 2017

INTRODUCTION

This report looks at all CCTV records held by Bournemouth Borough Council from incidents which were recorded in the year 2016/17. It provides us with a 12 month analysis period in which to evaluate the performance of the CCTV system.

The report will detail these records, dividing the incidents recorded by proactive monitoring and requests from external groups to monitor an incident. These external groups are shown in the data, as is a monthly breakdown of the figures.

The system is monitored 24 hours a day by a team of operators who work a rotating shift pattern. Depending on times and operational demands the control room is staffed by between 2 and 3 operators. The operators are employed by Broadland Guarding Services Limited.

INCIDENTS

The primary sources of calls (incidents) into the CCTV control room are from the Police. These are made up of calls from their Control Room (QC), Police Officers and PCSO's and accounts for 5,978 51% of all calls. This is compared to 6,554 53% in 2015/16.

Bournemouth Townwatch which covers the night time economy and licensed premises accounted for 1,044, 9% of all calls. This is compared to 1,062, 8.5% in 2015/16.

The Shopwatch groups which operate in Bournemouth and Boscombe accounted for 1,268, 11.% of all calls. This is compared to 1,248, 10% in 2015/16.

Other calls from council employees and Charminster Pubwatch accounted for 559, 4% . This is compared to 340, 2.75% in 2015/16

The number of incidents recorded by the system as a whole (not necessarily crimes) was 11,787 in 2016/17. This is compared to 12,343 in 2015/16. The number of incidents proactively recorded by the CCTV operators was 2,938, 25% in 2016/17 compared to 3,143 25.75% in 2015/16. The number of arrests viewed on camera was 1,465 in 2016/17 compared to 1,601 in 2015/16. The number of people

processed or charged where our CCTV evidence was included was 1,289 in 2016/17 compared to 1,366 in 2015/16

ARRESTS, REVIEWS AND DISCS SEIZED

The majority of viewings of CCTV evidence are now carried out by the investigating officers with support from the Visual Images, Detection and Identification Officer's who are employed by Dorset Police. Over 150 Police Officers now have access to the system for review purposes. Downloads are still carried out by the Visual Images, Detection and Identification Officer's.

Out of hours all urgent CCTV requests are directed to the control room where operators will review footage and download to disc enabling officers to interview and process detained people.

During 2016/17 there were 2,126 reviews of footage and 1,113 discs seized. This compares to 1,763 reviews of footage and 1,021 discs seized in 2015/16.

Deployable Cameras

During the last 12 months 16 requests were received for the use of our deployable cameras. The cameras were deployed in 12 different locations. A total of 1,006 incidents were recorded on these cameras, resulting in 224 arrests for offences including Robbery, Public Disorder, Burglary, Offensive Weapon, Indecent Assault, Drugs Supply, Theft, Criminal Damage and Kerb Crawling. This is compared to 1,226 incidents and 237 arrests in 2015/16.

Silver Suite

The Silver Suite has been used 23 times this year for major events such as the Air Festival, Bournemouth Marathon and AFC Bournemouth fixtures.

Projects

High Definition CCTV cameras have replaced the analogue cameras in the Boscombe, Charminster and Castle Lane areas of the town. This has enhanced our capability of obtaining good quality images for evidential purposes for both live and post event viewing. The upgrade of the cameras has also ensured that we remain

compliant with the Data Protection Act and the Surveillance Camera Commissioners 12 Guiding Principles.

Section 106 funding for the Exeter Road and Holdenhurst Road developments has been used to upgrade the ducts and fibre in the area and new cameras will be installed during 2017.

Most the remaining cameras in the system are at least 10 years old, analogue and will no longer be supported by manufacturers from 2018. The age and operating system of the camera influences the image quality of any evidential footage. A request for further funding from the council for the upgrade of the remaining cameras in Bournemouth, Westbourne and the Promenade has been made. The upgrade of these cameras will ensure that the council remains compliant with relevant legislation.

Training and staff

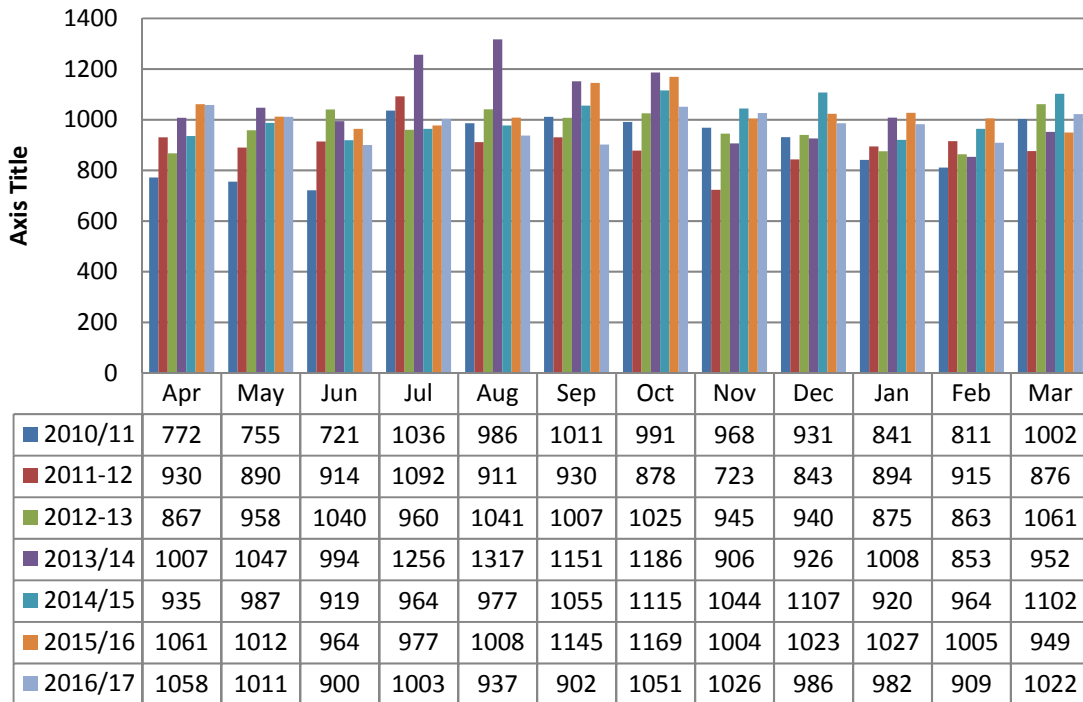
We have now extended our mobile patrols to cover Beach Security throughout the year whilst our control room staff monitor a number of council sites out of hours.

On behalf of the council I would like thank all the staff for their continued hard work and professionalism over the last 12 months.

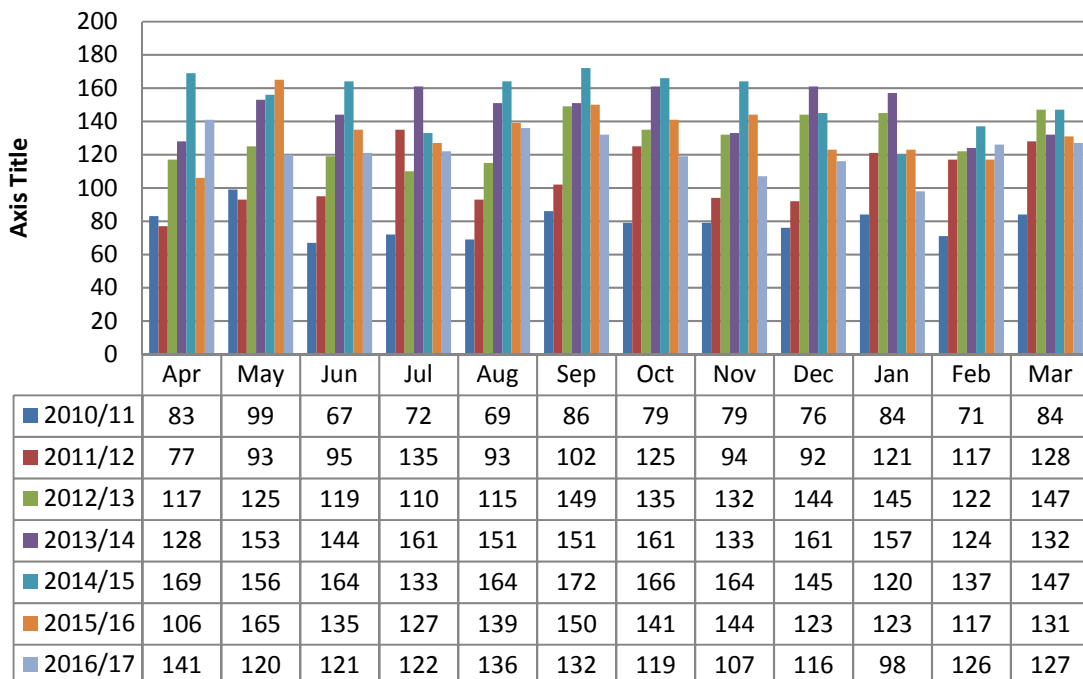
Tony Gleason
CCTV Manager

04/5/2017

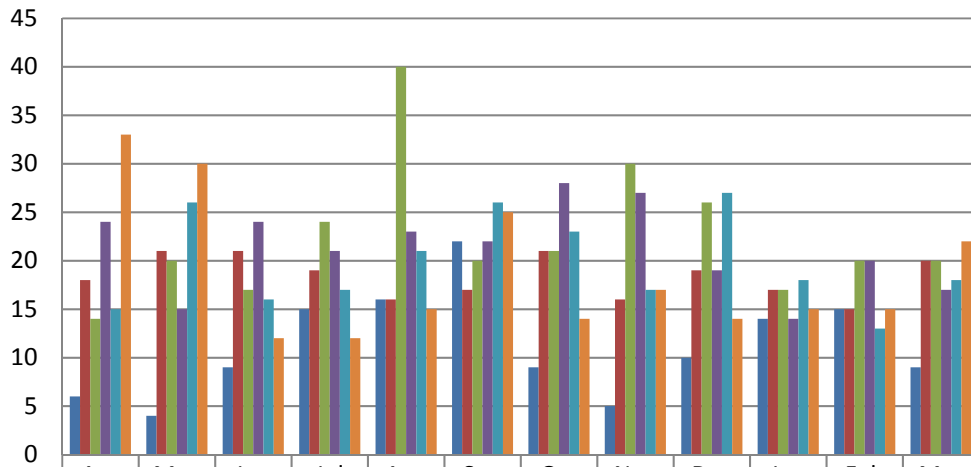
Incidents Per Month



Arrests Per Month

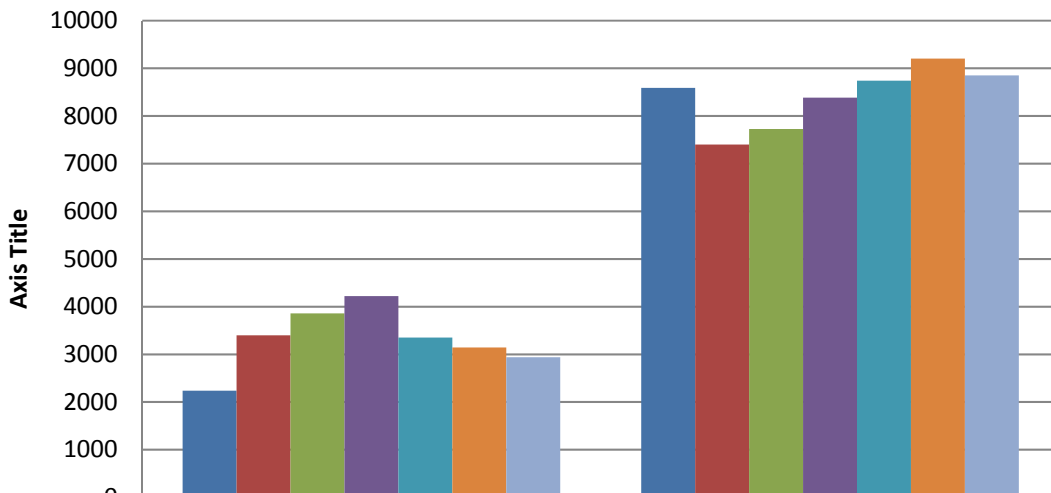


Deployable Camera Arrests



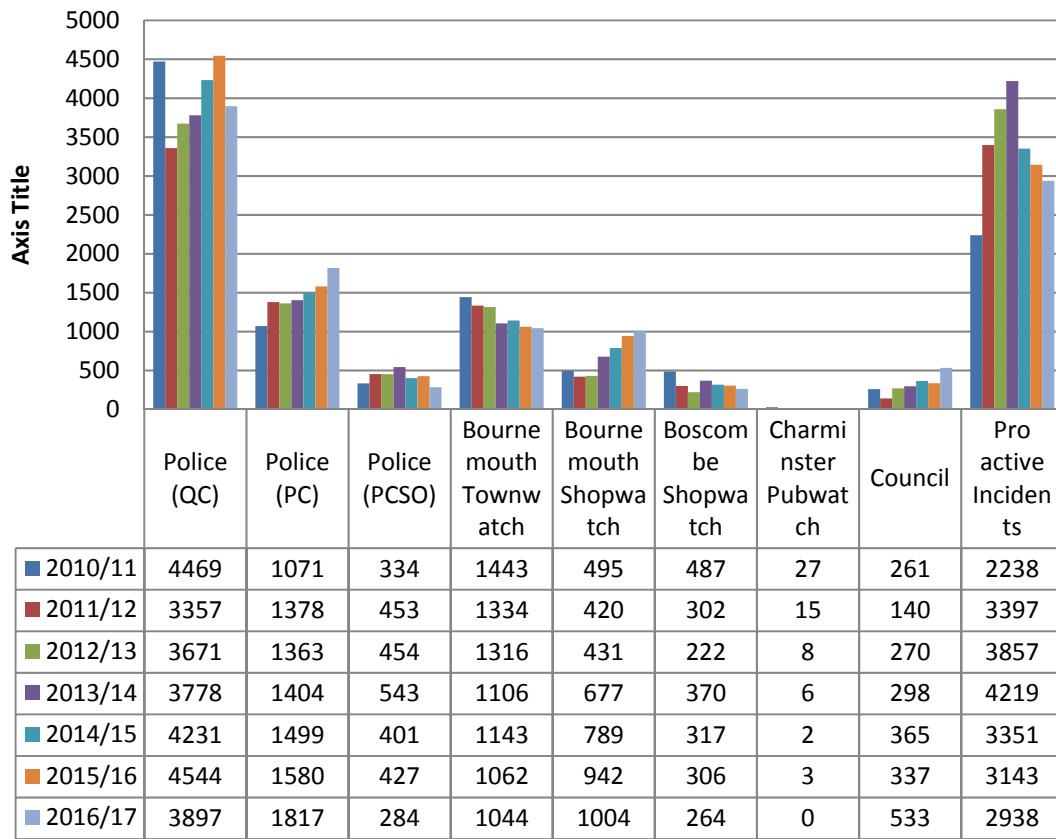
2011/12	6	4	9	15	16	22	9	5	10	14	15	9
2012/13	18	21	21	19	16	17	21	16	19	17	15	20
2013/14	14	20	17	24	40	20	21	30	26	17	20	20
2014/15	24	15	24	21	23	22	28	27	19	14	20	17
2015/16	15	26	16	17	21	26	23	17	27	18	13	18
2016/17	33	30	12	12	15	25	14	17	14	15	15	22

Proactive/Reactive Incidents



	Pro active Incidents	Reactive Incidents
2010/11	2238	8587
2011/12	3397	7399
2012/13	3857	7725
2013/14	4219	8384
2014/15	3351	8738
2015/16	3143	9201
2016/17	2938	8849

Incident Call Source



Control Room Data

