



# Boscombe West Residents Survey 2016

Presented by  
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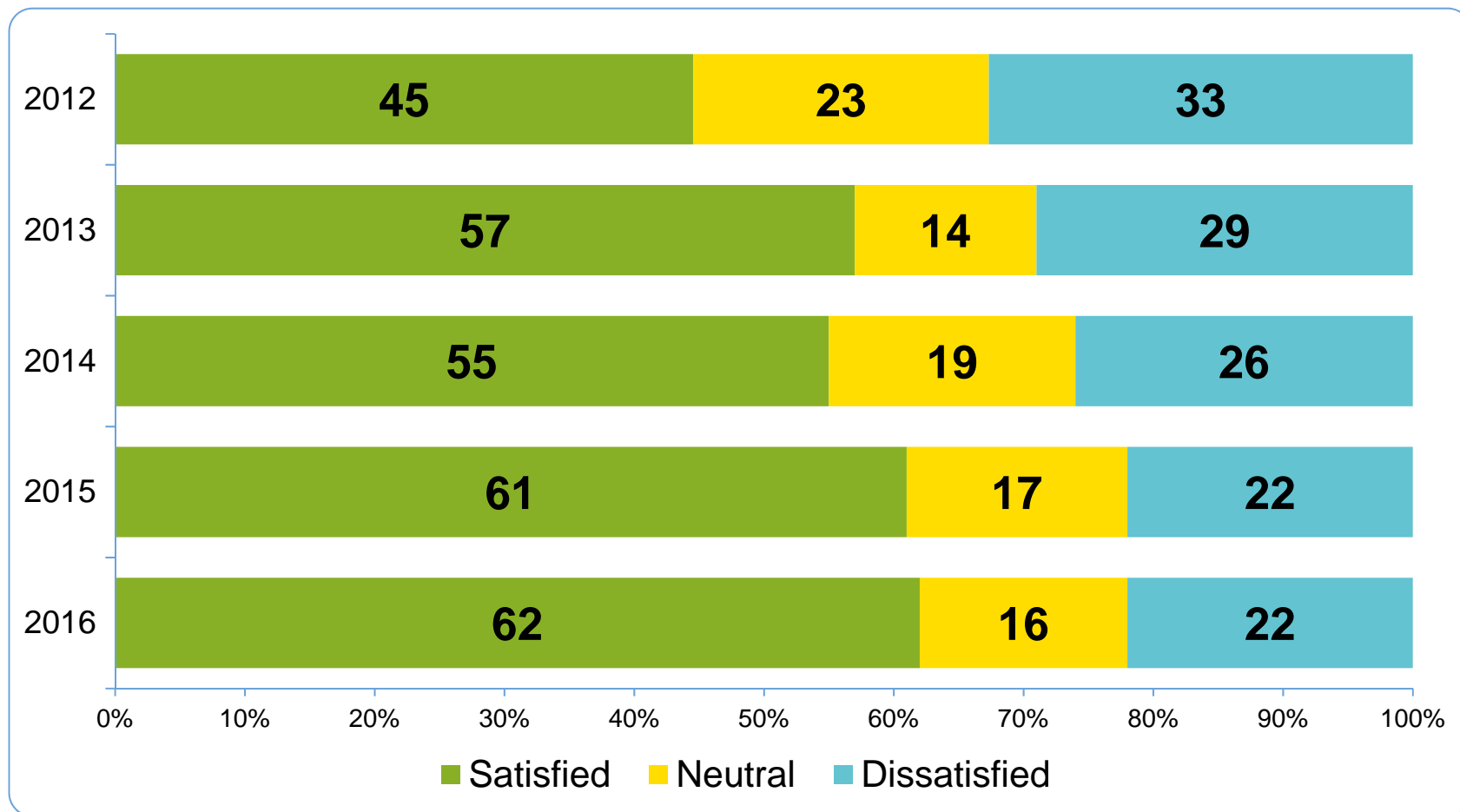


# Boscombe West Residents Survey

- 5 September 2016 – 31 October 2016
- Random postal survey sent to 2000 residents
- 497 responses (25% response rate)
- Confidence in the results +/-4.2%



# Satisfaction with local area



# Importance & Improvement

## Top 5 most important

- Level of crime (68%)
- Clean streets (46%)
- Affordable decent housing (44%)
- Parks and open spaces (40%)
- Health services (35%)

## Top 5 needs improving

- Level of crime (67%)
- Clean streets (42%)
- Affordable decent housing (39%)
- Road & pavement repairs (36%)
- Traffic congestion (27%)



# Priorities

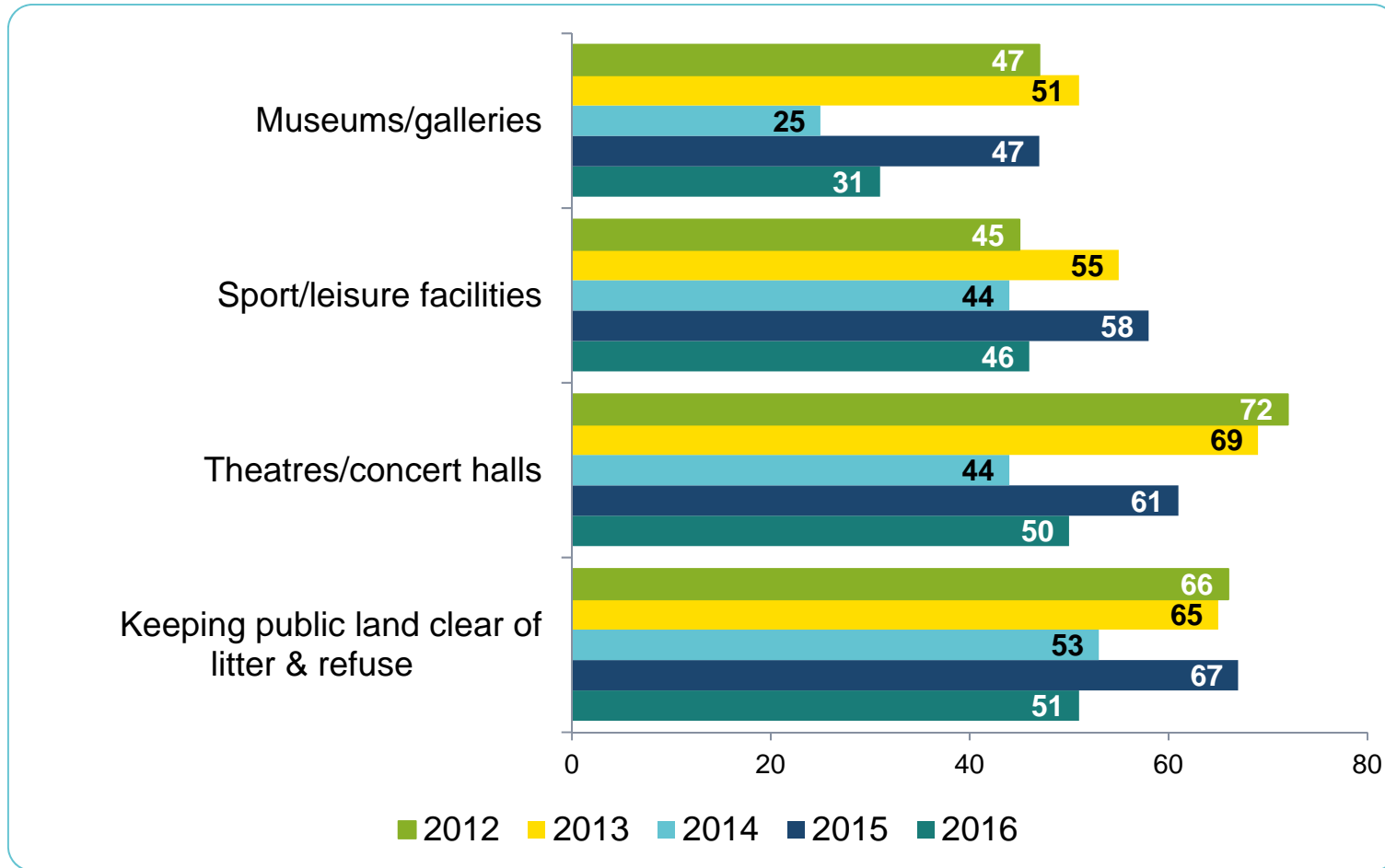


# Satisfaction with services

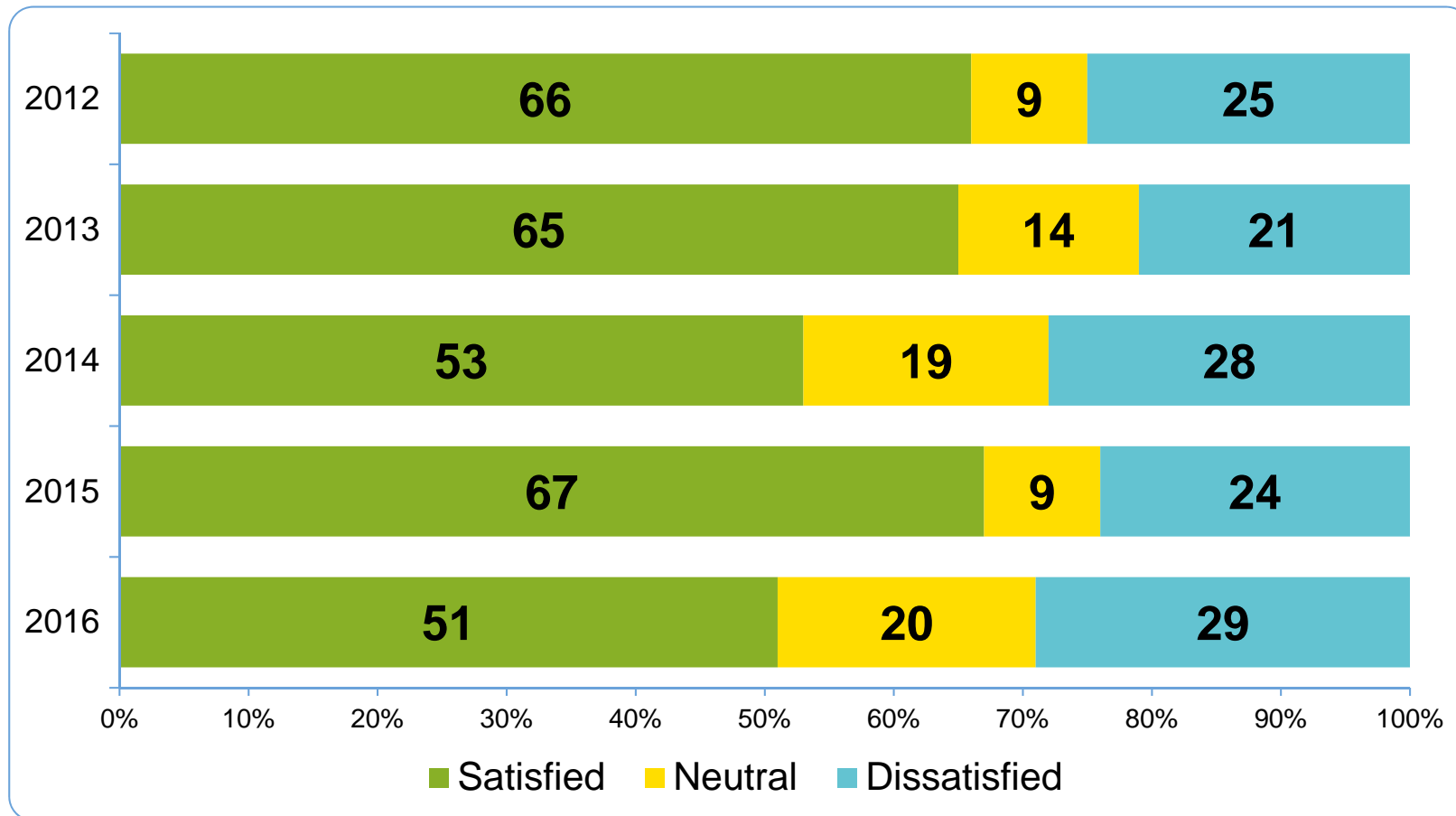
- The majority of services have seen a decrease in satisfaction since 2015, most notably with:
  - Keeping public land clear of litter
  - Museums and galleries
  - Sport and leisure facilities
  - Theatres and concert halls



# Most significant decreases

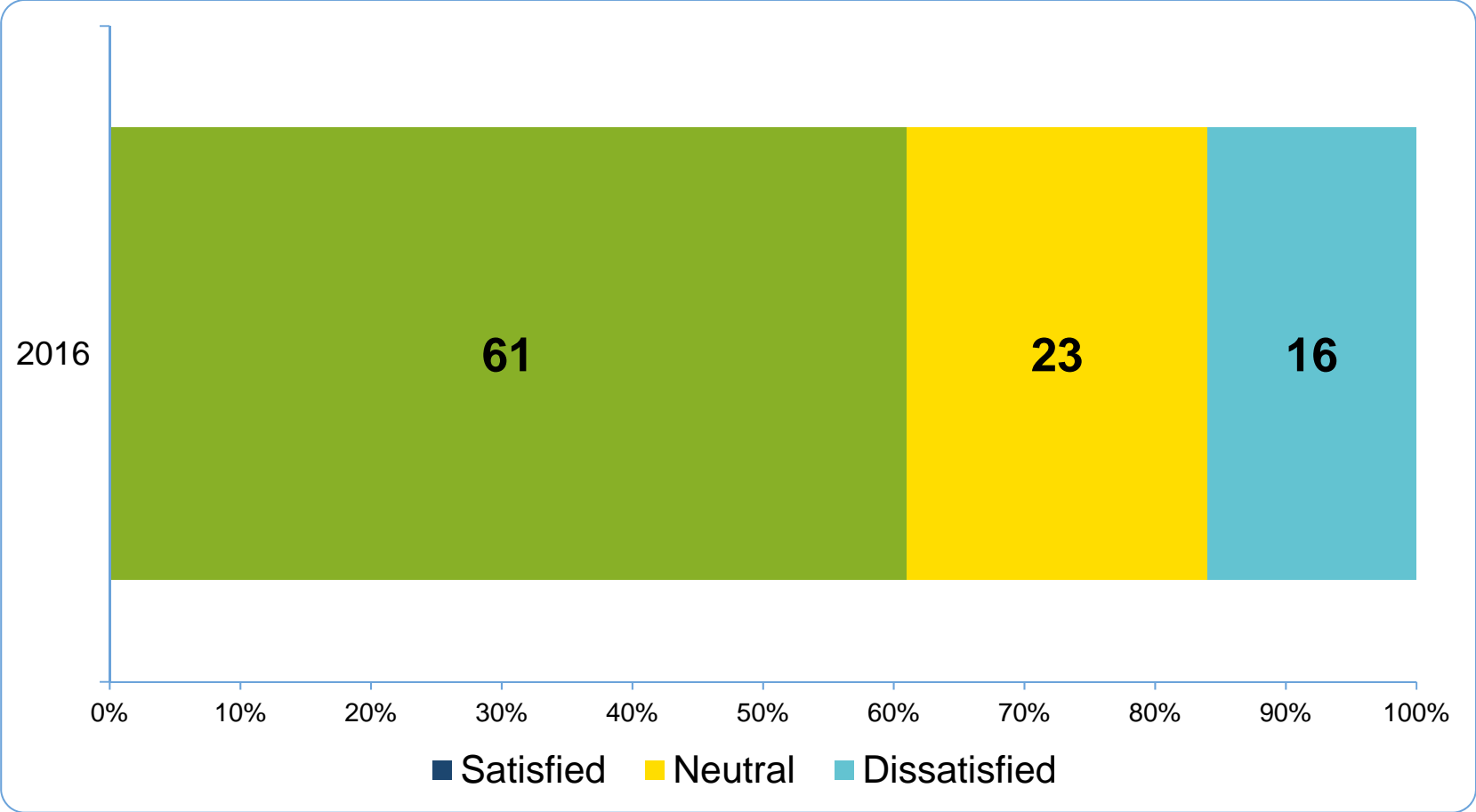


# Satisfaction with keeping land clear of litter and refuse

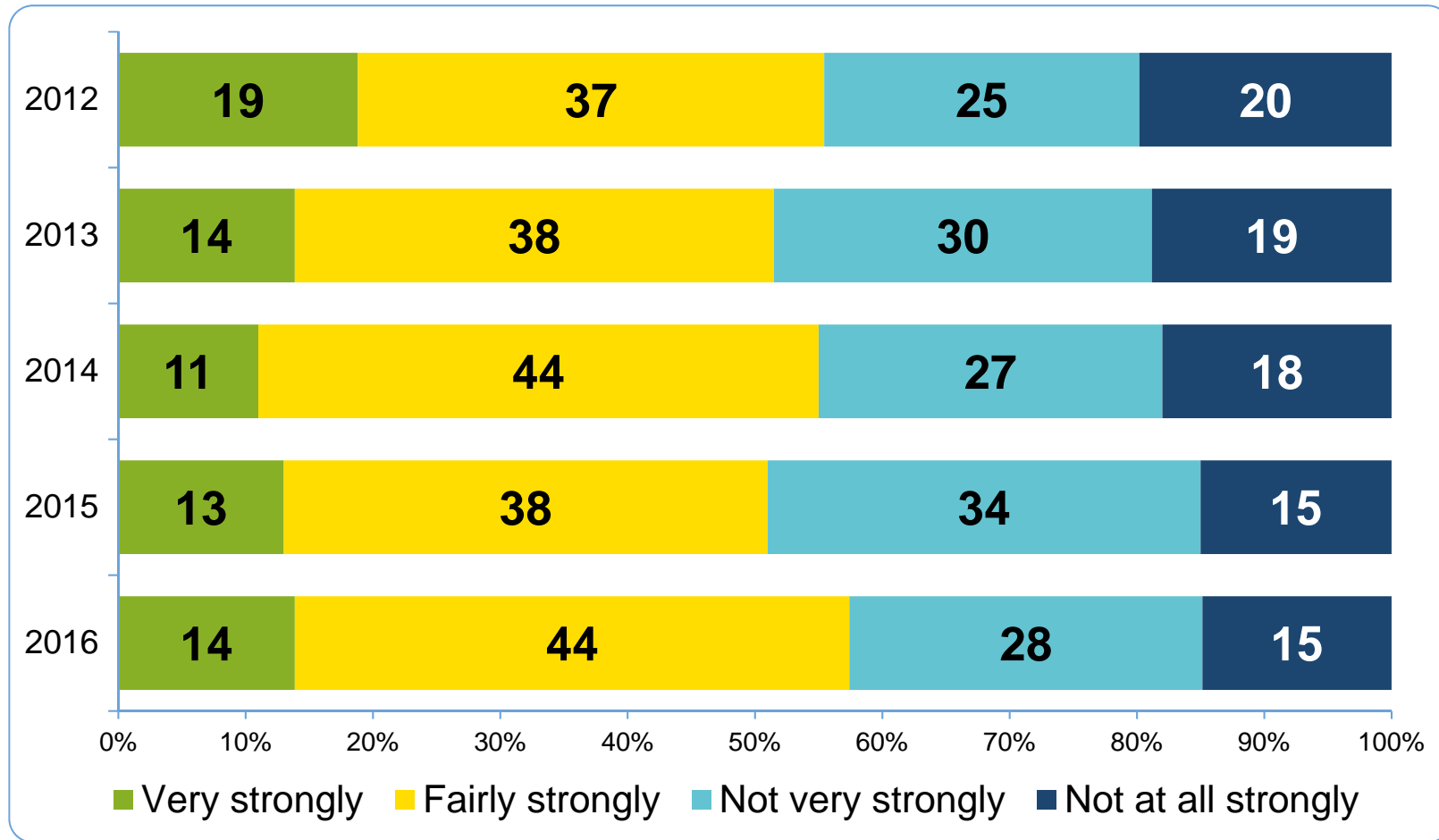




# Satisfaction with Boscombe Market



# Sense of belonging



# Perception of safety after dark



- **29% feel safe in their local area after dark**
  - **+4% since 2015**
  - **+7% since 2014**
- **Proportion of respondents who feel unsafe after dark has reduced significantly by 6%**



## ... And safe during the day

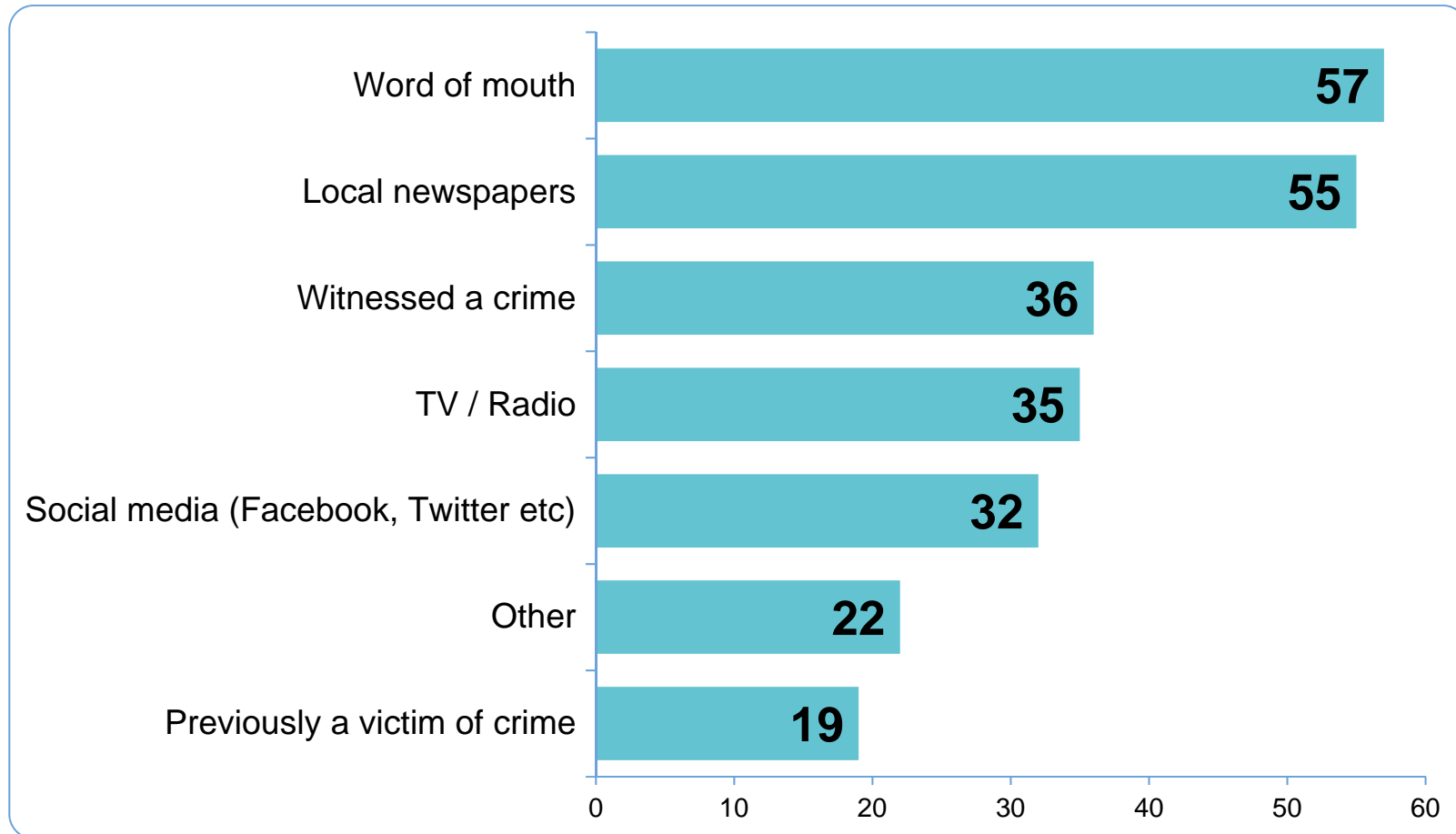
- **74% feel safe in their local area during the day**

- Up 4% since 2015
- Up 9% since 2014

- **9% feel unsafe**  
(-8% and lowest recorded level)



# Influencing feelings of safety

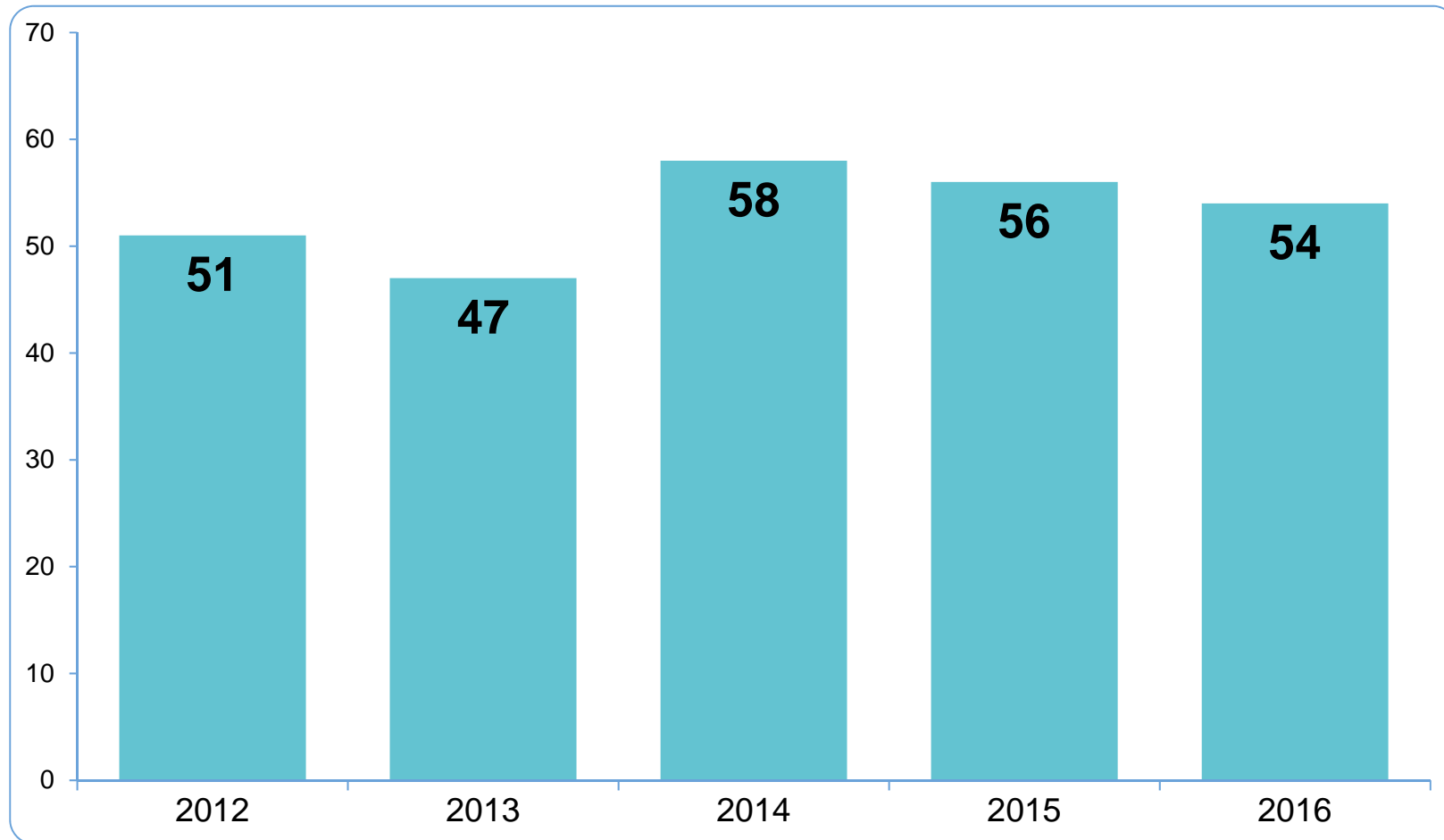


# Perceptions of ASB

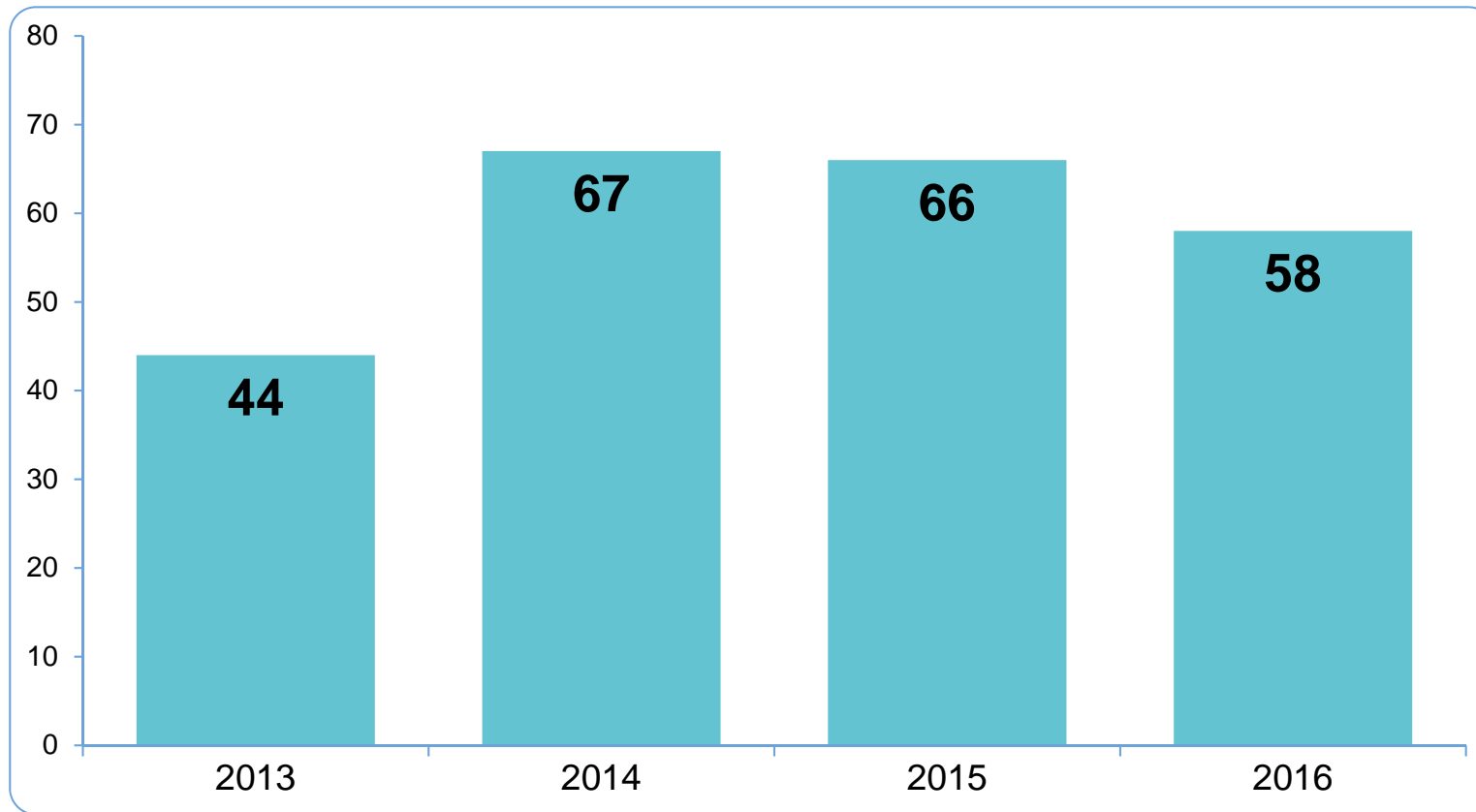
- The majority of anti-social behaviour has seen a small decrease since 2015
- Perception of noisy neighbours or loud parties has seen a significant decrease of 5%
- Any increases in perceptions of ASB are within the margin of error with the exception of vandalism and graffiti which has increased by 7% since 2015



# High perception of ASB

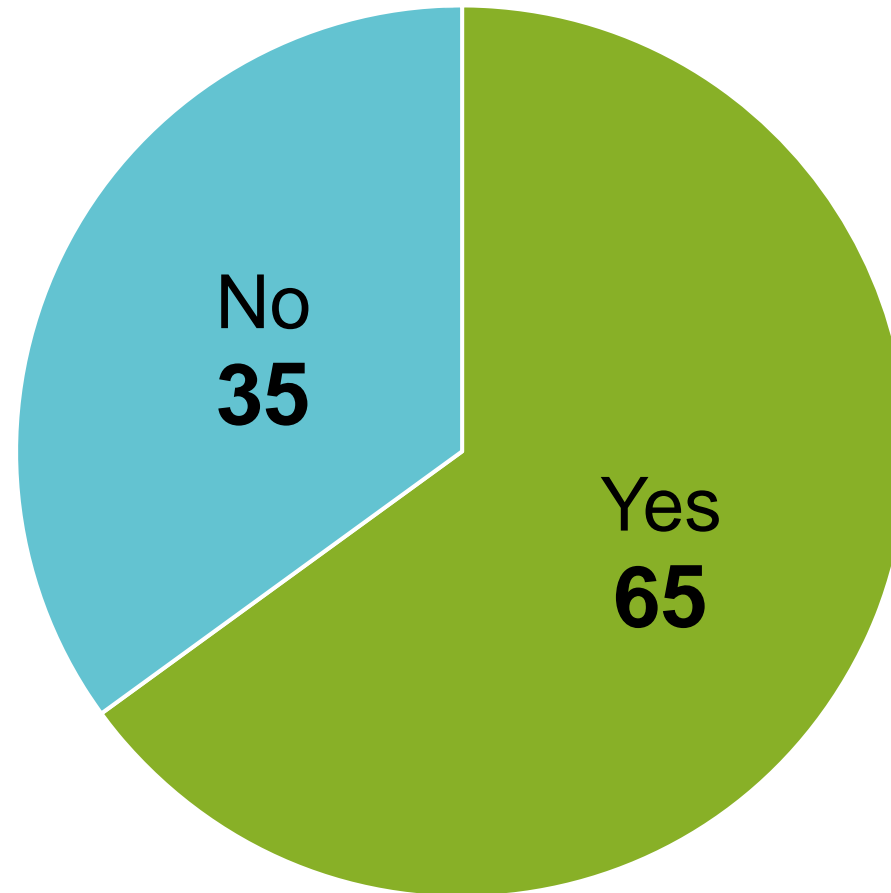


# Heard of work being done to improve Boscombe

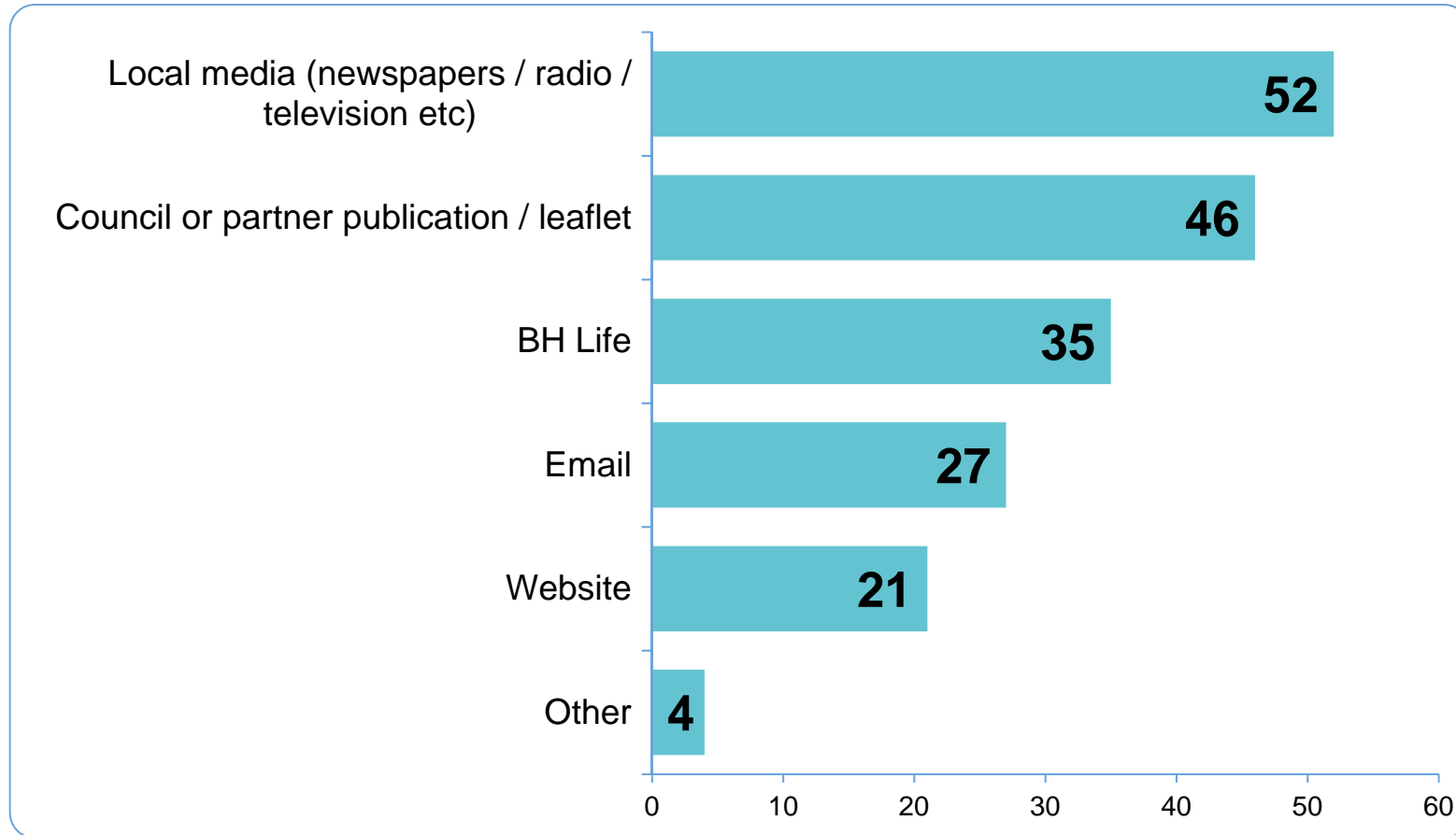




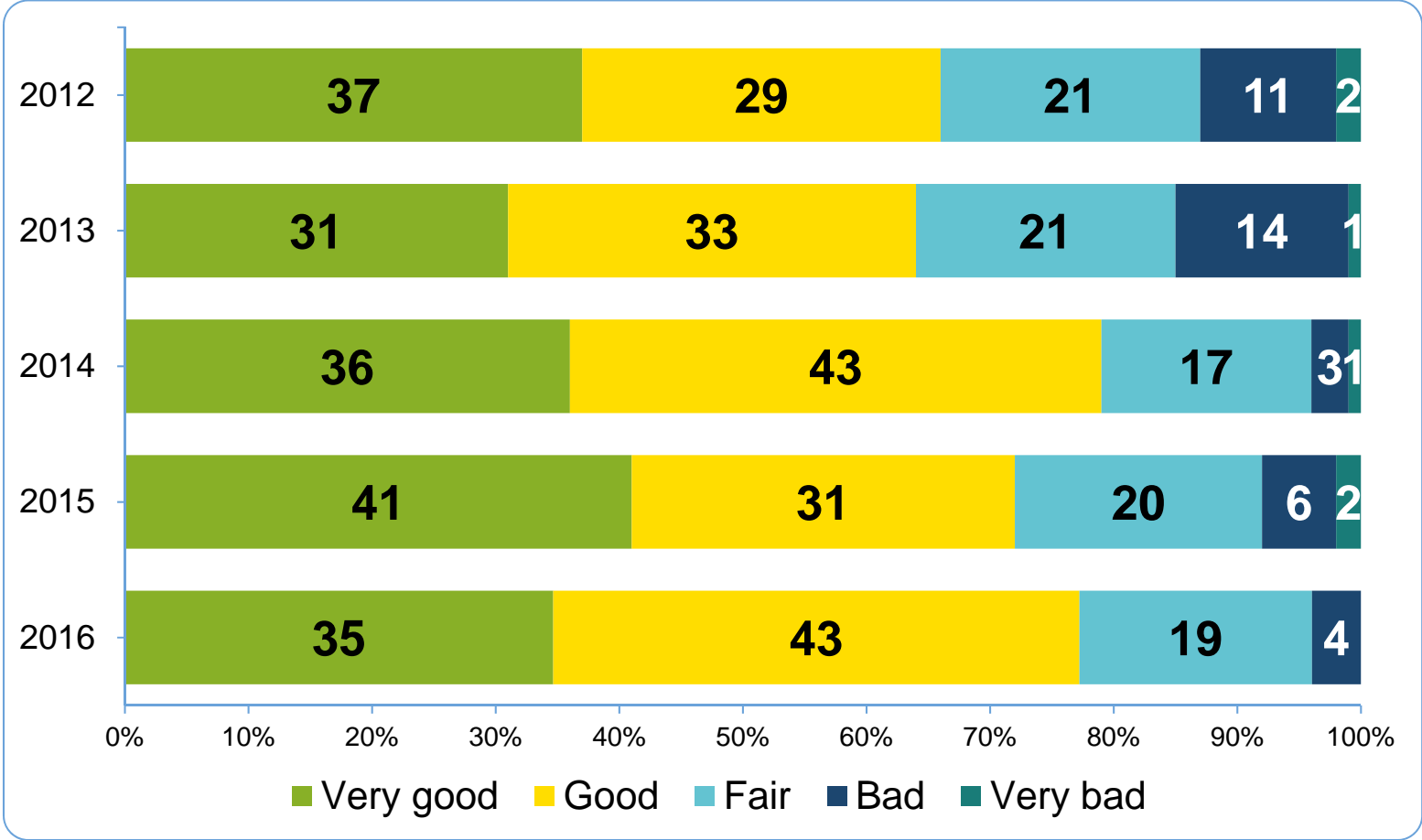
# Is Boscombe improving?



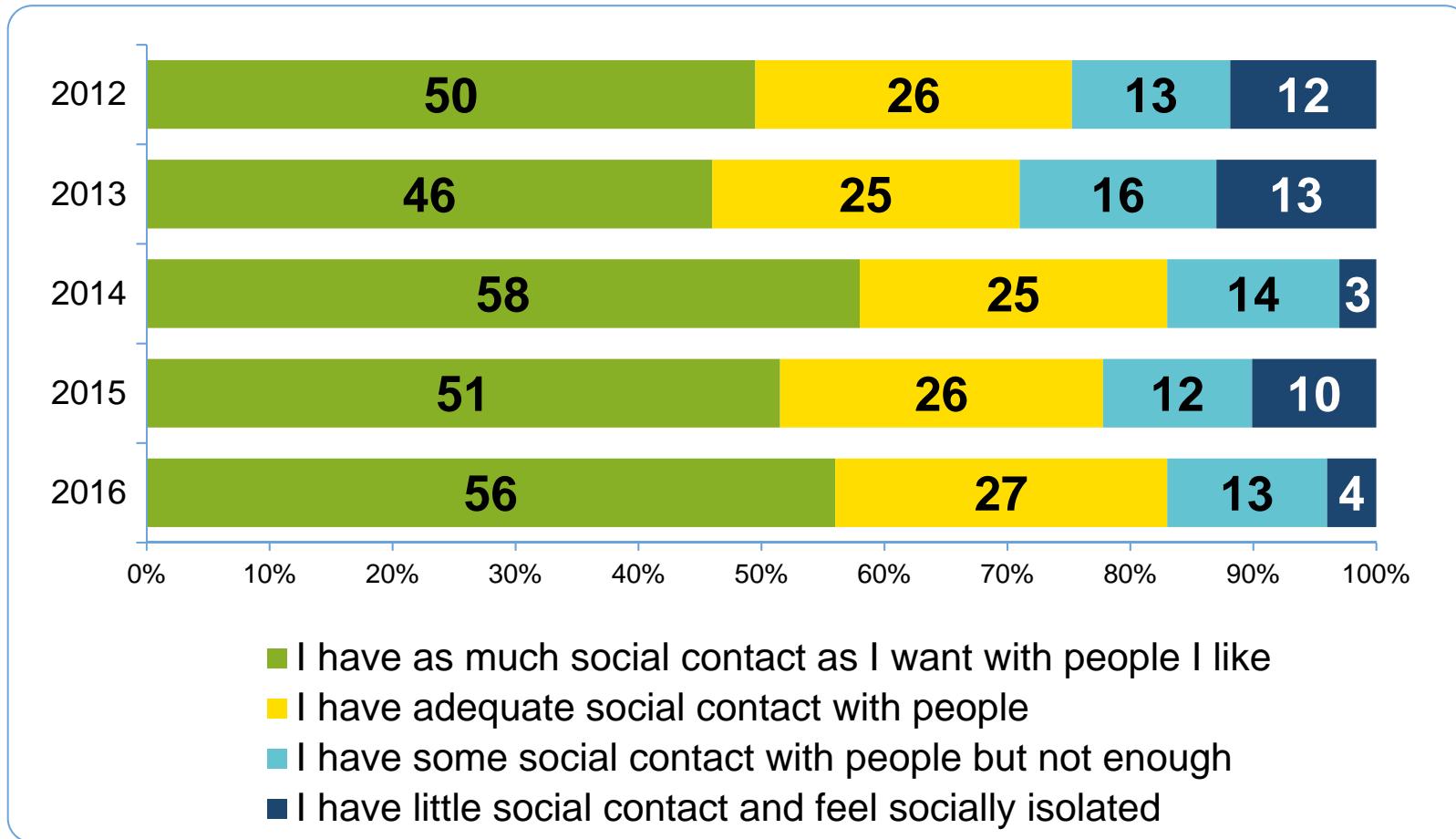
# Receiving information



# Health and wellbeing



# Social contact



# Satisfaction with life

