

Boscombe Regeneration Partnership

Agenda item: 4.5

2015 - 2020

Performance Update



Theme: Crime

Lead: Insp Alan Setchell

Period: January 2016 – March 2016



Vision:




Crime has been reduced along with Anti-Social Behaviour.
People in Boscombe feel safe and proud of their
Neighbourhood.



Objectives:

- Reduce Crime and Fear of Crime
- Reduce Anti-Social Behaviour





Aim	Measurement of Success	Trend	Performance Update	RAG Status	Frequency
1. To provide a centralised 'Police Hub' to provide a strong and visible Police presence opposite Boscombe Crescent.	1.1 NPT to Co-locate into the Police Hub opposite 'The Crescent'.	●	<p>The Neighbourhood Policing Team (NPT) moved into the new 'Boscombe Police Hub' on Monday 30th November. The NPT have settled in and the deployment from the more central location has proved beneficial.</p> <p>A 'Dorset Police' yellow contact phone is currently being installed due to the 'Hubs' more visible location.</p> <p>The new location has also facilitated more efficient partnership working with the Regeneration and Op Galaxy team.</p>	COMPLETED	N/A




<p>2. Increase engagement with the community of Boscombe at the Police Box.</p>	<p>2.1 To maximise opportunities to provide a regular PCSO presence.</p>		<p>A 'duty sheet' is still produced each month to identify the PCSOs who, where operationally available, will provide a presence at the box between the hours of 1000 - 1700. The initial commitment to staff the Police Box for this time period is now proving to be a challenge mainly due to the change in role and responsibilities of a PCSO via 'Op Genesis'.</p> <p>As such since the beginning of February the PCSOs have been tasked to complete an electronic log so that an accurate review can be conducted to ascertain how many allocated duty shifts are not being conducted due to other operational Threat Harm Risk Intelligence Vulnerability and Engagement (THRIVE) commitments. Furthermore to ascertain what depth and breadth of community engagement / intelligence is being achieved.</p>	<p>VARIABLE</p>	<p>Annual</p>
	<p>2.2 To introduce and maintain a 'Police Contact Point Volunteers' (CPV) service at the Police Box.</p>		<p>On Thursday 04th February 2016 I held a meeting with the 'Force Leads' for 'Police Contact Point Volunteers' and for the Recruitment and Management of Police Volunteers. The concept of these 'Contact points' is to enhance public access to Dorset Police by engaging face-face with our community and by using the media links and Police website at these locations. The vision of the Police Box being utilised as a 'Contact Point' was discussed and approved. As such the Volunteer team are actively advertising to recruit volunteers. One 'Polish speaking' volunteer has already been interviewed and accepted to perform the role and will be available all day each Friday. Additionally at this time we currently have a 'Polish' speaking student volunteer who is assisting PCSOs on the Police Box on Friday's pending the launch of the CPV. This will certainly maximise the opportunities to engage with the well-established Polish</p>	<p>IMPROVING</p>	<p>Annual</p>


	2.3 To hold themed events at the Police Box to provide targeted crime prevention education, the opportunities to purchase crime prevention products and to engage with the Precinct NPT.		community in Boscombe. A further 'Polish' speaking volunteer is to be interviewed in support of this initiative. This currently a proposed initiative which will be progressed pending the successful launch of the Police CPV.	STABLE	Annual
3. To provide regular uniform / plain cloth patrols	3.1 The Precinct NPT working pro-actively with CSAS officers. maximising the opportunities to support each other via the 'shop watch' radio system when		The Precinct NPT are now collaborating with the CSAS officers on a daily and weekly basis. On a daily basis the CSAS and NPT officers are maximising the opportunities to support each other via the 'shopwatch' radio system. Once a week the CSAS officers attend the 'Police Hub' where intelligence and information is shared and activity / tasking is set for the next 7 days. The main focus being on identifies 'hotspots' and or offenders.	IMPROVING	Annual
	3.2 The introduction of 'Op Benchmark' to impact directly upon 'on-street' drug use and dealing, aggressive begging and anti-social behaviour		In February the Precinct NPT formally launched 'Op Benchmark' which is a declared Precinct 'Day of Action' relating to the Police priorities of the 'Boscombe Commitment' and Op Furlong. These days of action incorporate all of the East Bournemouth NPT officers and PCSOs together with the assistance of officers from other Police commands or departments including the 'No Excuse' team. The results of this 'Day of Action' were ;	IMPROVING	Monthly


			<p>7 individuals issued with Sec 35 notices 1 individual arrested and charged for breach of Sec 35 notice. 27 traffic related offences 1 parking ticket 2 vehicles seized.</p> <p>The second of these days took place on during March where the team were assisted by a Hampshire Constabulary passive drugs dog.</p> <p>The results of this 'Day of Action' were ;</p> <p>13 Sec 1 Stop & Search (mostly identified by the dog' 5 individuals issued with Sec 35 notices 5 arrests</p> <p>Additional operations are planned over the coming weeks and months.</p>		
<p>4. Introduce an effective and efficient multi agency focus group to reduce prolific criminal behaviour.</p>	<p>4.1 The formation and implementation of the East Bournemouth Partnership and Co-ordinating Group (EBPCG)</p>		<p>The East Bournemouth Partnership and Co-ordinating Group (EBPCG) has been successfully implemented; this multi-agency meeting will be held monthly and the inaugural meeting occurred on Tuesday 09 February 2016.</p>	<p>COMPLETED</p>	<p>N/A</p>
	<p>4.2 The EBPCG provides support and enforcement strategies to identified offenders of crime to exit their current lifestyle or to pro-actively frustrate their offending behaviour.</p>		<p>The offenders for the EBPCG have been identified via two pathways -</p> <p>Op Galaxy has through detailed analysis listed the Top 25 offenders that impact upon the Op Galaxy designated area. Initially the Top 10 of this list have been adopted.</p>	<p>IMPROVING</p>	<p>Annual</p>

			<p>East Bournemouth NPT Sergeants are bringing offenders for the attention of this group through communication and intelligence from local NPT and Patrol officers.</p> <p>It is anticipated that as the EBPCG evolves other partner stakeholders will refer additional prolific offenders for relevant support and enforcement.</p> <p>The EBPCG is chaired by Sergeant Matt Chutter who is also the chair for the Bournemouth South ASB Ops group; as such he has the strategic overview of offenders for crime and ASB.</p>		
<p>5. To pro-actively target ASB offenders, locations and to support victims to reduce incidents of ASB.</p>	<p>5.1 The effective use of the Bournemouth South ASB Ops group to provide support and enforcement strategies to identified offenders of ASB to exit their current lifestyle or to pro-actively frustrate their offending behaviour.</p>	<p style="text-align: center;">↓</p> <p style="text-align: center;">↓</p> <p style="text-align: center;">↑</p>	<p>Due to the introduction of 'Niche' which is a complete new computer operating system '<i>ASB data' is only available for the whole of the East Bournemouth Section.</i></p> <p>ASB data 01/04/2015 - 20/03/2016 compared to the same period last year is showing -</p> <p><u>Total ASB</u></p> <p>A reduction in the total number of ASB incidents by 180 incidents from 3,546 to 3,366 (-5.1%).</p> <p><u>Personal ASB</u></p> <p>Personal ASB incidents are down by 79 incidents from 541 to 462 (-14.6%)</p> <p><u>Environmental ASB</u></p> <p>Environmental ASB incidents are up by 70 incidents</p>	<p style="text-align: center;">IMPROVING</p> <p style="text-align: center;">IMPROVING</p> <p style="text-align: center;">DETERIORATING</p>	<p style="text-align: center;">Annual</p> <p style="text-align: center;">Annual</p> <p style="text-align: center;">Annual</p>


	5.2 Reduction from 49% of Boscombe residents perceiving ASB to be a significant problem.		from 217 to 287 (+32.3%). Current figure 56% 58% 2014 49% 2012	IMPROVING	Annual
6. Increase retail partnership to support Police and other statutory authorities to reduce crime and disorder; through the implementation of a non-statutory focus group.	6.1 Improved engagement and commitment from the Precinct's retail and licensed businesses to reduce crime and disorder via the 'Precinct Tactical Group'.		With the introduction of the East Bournemouth Partnership Co-ordinating Group there was an opportunity to use key stakeholders from the 'Atlas' group who represent the retail community; to create a new 'Precinct Tactical Group'. The concept behind this group is to bring together representatives from Police, Business Watch, Shop Watch, Boscombe CCTV, CSAS, Sovereign Centre and Pubwatch to discuss and commit to minimising the opportunities for offenders to commit offences in the 'holistic' Precinct arena. This is an on-going project that is being led by Carol Butler the Precinct Manager and the new Precinct NPT Sergeant Ash White.	IMPROVING	Annual
	6.2 Growth of Shop /Business Watch		Businesswatch has now is now managed by AEJ Management (Sovereign Centre Security) and currently have 25 members and constantly looking for additional membership in the Precinct and into Pokesdown. Meetings are monthly and will now be attended by Sergeant Ash White.	STABLE	Annual
	6.3 Quarterly meetings		Since adopting the 'Partnership Inspector' portfolio	STABLE	Annual



	<p>with the Sovereign Centre Management</p> <p>6.4 Reduction from 79% of Boscombe residents stating that drunk & rowdy people are a problem in their area</p>	<p style="text-align: center;"></p>	<p>Inspector Setchell has committed to having quarterly meetings with the Sovereign Centre Management. The next meeting is scheduled for April 2016.</p> <p>Currently at 76% 82% in 2014 80% in 2013 82% in 2012</p>	<p style="text-align: center;">IMPROVING</p>	<p style="text-align: center;">Annual</p>
<p>7. To introduce and maintain an effective and efficient CSAS initiative to assist with achieving the 'Boscombe Commitment' and Police priorities.</p>	<p>7.1 The introduction of CSAS in the Boscombe Precinct 2014 - 2015 and then 2015 - 2016.</p> <p>7.2 Monthly meetings with GUK Senior Contracts Manager</p>	<p style="text-align: center;"></p> <p style="text-align: center;"></p>	<p>Two CSPO's (Community Safety Patrol Officers) commenced their duties employed by Guarding UK on 19th May 2014 and still managed by GUK. They have been well received in the community and have certainly had a positive impact on local issues. The scheme officially launched on 8th July 2014. The CSAS patrol foot print includes building line to building line of Christchurch Road from The Crescent to the Precinct.</p> <p>Since January 2016 monthly meetings have been held with the Senior Contracts Manager Alan Ennis to discuss the newly produced CSAS 'Operational Analysis' performance document, to discuss the on-going funding arrangements for 2016 - 2017 and the board recommendation to continue the scheme with a more localised scheme. Furthermore to have a formal contract to continue providing the scheme into the financial year 2016 - 2017 (on a 'pro-rata' basis contract) pending the TUPE of the current</p>	<p style="text-align: center;">COMPLETED</p> <p style="text-align: center;">IMPROVING</p>	<p style="text-align: center;">N/A</p> <p style="text-align: center;">Monthly</p>




	<p>7.3 Obtaining funding for the Boscombe CSAS Initiative for 2016 - 2017</p>	<p style="text-align: center;"></p>	<p>staff. Although no formal contract yet there is a verbal agreement to provide the service whilst Bournemouth Borough Council attains CSAS Accreditation and is in a position to deliver the CSAS Initiative.</p> <p>In partnership with Cat McMillan from the 'Regeneration Team' Inspector Setchell on behalf of Dorset Police conducted a comprehensive review of the Boscombe CSAS Initiative. Consequently the initiative was successfully audited by 'South West Audit Partnership' for the PCC.</p> <p>On the 05th February a CSAS Funding meeting was held with two of the main funding stakeholders being present namely the OPCC / Dorset Police and Coastal Bid. During this meeting the review of the current model was discussed in detail and purely down to the confidence in the proposed new CSAS model they provisionally committed £19,000 and £20,000 respectively for 2016 -2017.</p> <p>Since that meeting a formal funding application has been submitted to the Coastal BID for £20,000 which has been sanctioned formerly at board level.</p> <p>Furthermore Bournemouth Borough Council have also declared that their £20,000 'match funding' contribution would now fall within their base budget. This means that currently there is a commitment from the council to fund the Boscombe CSAS Initiative £20,000 year-on-year.</p> <p>A formal funding application is currently being prepared for the OPCC / Dorset Police; pending the PCC election 05th May 2016.</p> <p>Having secured funding from two of the main</p>	<p style="text-align: center;">IMPROVING</p>	<p style="text-align: center;">Annual</p>
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	<p>7.4 The introduction of a new CSAS model to maximise the deployment and safety of the CSAS officers, to improve the submission and MOPI compliance of intelligence and to provide visible and consistent supervision; thereby increasing accountability.</p>	<p style="text-align: center;"></p>	<p>funding stakeholders and a ‘firm’ commitment from the OPCC / Dorset Police seeking funding post April 2017 has already commenced.</p> <p>Although the comprehensive review of the Boscombe CSAS Initiative evidenced the positive impact the scheme has achieved it also highlighted some considerable shortfalls in performance monitoring, localised visible supervision and the ability for the Force Control Centre (FCC) to deploy the CSAS officers to deal with incidents falling within their operational remit.</p> <p>Consequently after consultation with the Dorset Police CSAS Co-ordinator, Gary Josey and Kelly Ansell it was apparent that the most desirable model would be for Bournemouth Borough Council (BBC) to adopt the CSAS Initiative; having obtained CSAS accreditation for Op Galaxy officers. Although the BBC will be the responsible authority regarding CSAS Accreditation the tripartite funding arrangement remains.</p> <p>This particular model offers significant benefits namely ;</p> <ol style="list-style-type: none"> 1) As Bournemouth Borough Council is a statutory authority the ‘Home Office’ will allow the CSAS officers to use Police ‘Airwave’ radios. However the radios must be stored on Police premises. 2) The CSAS officers will therefore commence and finish their tour of duty at the Boscombe Police Hub to collect and secure their radios. 3) As such it is anticipated that these officers will have an allocated Dorset Police badge number so that they are able to 	<p style="text-align: center;">IMPROVING</p>	<p style="text-align: center;">Annual</p>
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			<p>electronically 'book-on and off duty'; which is used to monitor officer safety and welfare.</p> <ol style="list-style-type: none">4) As part of the commitment to partnership working the CSAS officers will be operationally based at the Boscombe Police Hub, will attend the daily briefing parade and will have access to daily visible leadership from the Boscombe NPT Management Team.5) The CSAS officers will have the reassurance of being connected to the Dorset Police radio system with direct communication to the FCC; additionally they will be able to use the 'Urgent Assistance Button' to summons support when necessary.6) The FCC will also be able to deploy the CSAS officers to relevant incidents and accurately record the response and actions of the CSAS officers.7) It is also anticipated that the CSAS officers will be able to input directly onto the Dorset Police database intelligence gathered during their tour of duty. CSAS intelligence will therefore be immediately accessible and used to assist in police and or multi-agency interventions; for offenders, victims and 'hot spot' locations. <p>BBC have sanctioned the adoption of CSAS and together with Dorset Police have committed to the introduction of this model. BBC have applied for CSAS accreditation and now awaiting the vetting process to be completed.</p>		
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<p>8. Robustly tackle street level drug dealing using a wide range of tactics; including identifying and supporting vulnerable adults used by the Dangerous Drug Networks (DDNs).</p> <p>&</p> <p>Increase resident's confidence that drug dealing is reducing in Boscombe.</p>	<p>8.1 Operation Furlong</p> <p>The Boscombe NPT frustrating the local identified distributors and minimising opportunities for drug dealing by the use of :</p> <ul style="list-style-type: none"> • Uniform patrols • Plain clothed patrols • Misuse of drugs warrants • Passive drugs dogs • Informants • Community Intelligence 		<p>Op Furlong has now been fully adopted by the East Bournemouth NPT and they continue to be supported by geographical analyst.</p> <p>The analyst produces a weekly intelligence bulletin which is used to identify the 'Top 3 Offenders' and 'Top 3 Dealing Locations' for the Patrol Officers and the East Bournemouth NPT to focus their attention on this particular area of business.</p> <p>Additionally tasks will be given directly to the NPT where it is necessary for a more concentrated and local intervention specifically around vulnerable adults who are susceptible to being 'Cuckooed' by members of the DDNs operating from outside of Dorset but dealing within Boscombe.</p> <p>The following are just some of the results that the NPT have achieved since late December -</p> <p>24/12/2015 1 adult male arrested from London on Boscombe Overcliff in possession of 30 Class A wraps - admitted to being in possession of the drugs with intent to supply. Bailed with conditions not enter Dorset.</p> <p>08/01/2016 2 adults and a 14 year old missing person from London arrested at a Boscombe address. 100 Class A wraps located - suspects currently on bail.</p> <p>23/01/2016 1 adult arrested at a Boscombe address in possession of 1000+ wraps; he was released on bail and now wanted on recall to prison.</p> <p>03/02/2016 2 males arrested from London who had arrived in Bournemouth via the train. 17 year old in possession of 100+ wraps and 18 year old who had plugged drugs approximately 100+ wraps.</p>	<p>VARIABLE</p>	<p>Annual</p>
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	<p>8.2 Operation Voltage</p> <p>Dorset Police’s overarching strategy to deal with the Dangerous Drugs markets (DDM) operating across the County. Relevant and priority tasks from this operation will be given to Boscombe NPT; when the required level of Threat, Harm, Risk, Intelligence, and Vulnerability is identified.</p>		<p>04/02/2016 16 year old missing person from London located at Boscombe address; known for drug dealing.</p> <p>On a weekly basis a Dorset wide conference call is held to discuss threat, harm and risk that relate to DDNs operating across the County of Dorset; and take appropriate action in the prioritised areas.</p> <p>Currently it is acknowledged that Boscombe is still a key location that remains at threat from DDNs largely due to its demographic. However there are other more prominent areas of Dorset that are experiencing increased DDN activity.</p>	<p>STABLE</p>	<p>Annual</p>
	<p>8.3 Decrease from 83% of Boscombe residents seeing drug dealing as a problem in Boscombe.</p>		<p>Currently 83% 90% in 2014 81% in 2013 89% in 2012.</p> <p>Action - Ensure Dorset Police are included in the Residents Survey focus groups getting underneath the results and understanding how we can increase this figure. Approach to media agreed with independent group to be continually reviewed.</p>	<p>IMPROVING</p>	<p>Annual</p>

	<p>8.4 Increase from 33% Boscombe residents feeling safe outside after dark</p>		<p>25% in 2015 21% 2014 33% 2013 25% 2012</p> <p>Action - Ensure Dorset Police are included in the Residents Survey focus groups getting underneath the results and understanding how we can increase this figure.</p> <ul style="list-style-type: none"> Approach to media agreed with independent group to be continually reviewed. 	<p>IMPROVING</p>	<p>Annual</p>
	<p>8.5 Holding quarterly Councillor meetings with elected members from East and West Bournemouth ward areas to get 'current' feedback from community.</p>		<p>The inaugural meeting occurred on Friday 29 January 2016 at the Boscombe Police Hub.</p> <p>The next meeting will be held during April 2016.</p>	<p>STABLE</p>	<p>Quarterly</p>
<p>9. To understand and support 'on-street' sex workers through 'The Cycle of Change' to prevent or minimise their offending behaviour and where necessary take enforcement action.</p>	<p>9.1 The reduction in the number of 'active' 'on-street' sex workers via the SWRAC process.</p>		<p>SWRAC continues to receive referrals from Dorset Police and other key partners.</p> <p>52 Cases have been discussed at SWRAC to date - 32 of these cases are not working as a result of interventions / actions directed via SWRAC. Some of these sex-workers have moved away from the area but could still be active, some will have moved onto other criminal activity to support their addiction and some will be in custody.</p> <p>The SWRAC 'Terms of reference' is currently subject to review due to the introduction of the SWRAC risk assessment tool, the RAG list and the expectation that all 'on-street' sex workers are referred in and not just those deemed 'High Risk'.</p>	<p>IMPROVING</p>	<p>Annual</p>

	<p>9.2 East Bournemouth NPT continues to support the SWRAC process by using proportionate, legal and necessary enforcement tactics on 'kerb crawlers' and the 'on-street' sex workers.</p>	<p style="text-align: center;"></p>	<p>The 'Terms of Reference' will be discussed and agreed at the next SWRAC steering group meeting in April 2016.</p> <p>Operation Planet area of business now forms part of the routine duties and responsibilities of the local Neighbourhood Policing Team.</p> <p>Since 01st January 2016 the East Bournemouth NPT have taken the following positive action -</p> <p><u>Kerb Crawlers</u></p> <p>10 male offenders interviewed of which 6 have a positive disposal; 2 received simple cautions the other 4 are awaiting disposal by way of the 'Change' course or a simple caution.</p> <p><u>Sex - Workers</u></p> <p>4 - Street cautions issued</p> <p>1 - Community Protection Notice issued to a persistent sex-worker</p> <p>On 10th March 2016 East Bournemouth NPT also launched 'Op Segment' which is a specific operation to target ASB, drug dealing and prostitution in the Springbourne area. The results of this 'Evening of Action' were -</p> <p>11 individuals issued with Sec 35 notices 1 individual arrested for 'Possession with intent to supply' 1 individual arrested for obstruct Police and then possession of Cannabis Several intelligence logs submitted 5 Stop & Search conducted.</p>	<p style="text-align: center;">IMPROVING</p>	<p style="text-align: center;">Annual</p>
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	9.3 Feedback from the community groups that on street prostitution has reduced.		Feedback from Community leaders that there has been a significant reduction in the number of on street prostitutes and kerb crawlers.	STABLE	Annual
10. To reduce specific crime groups that are known or believed to be associated to offenders with drug / alcohol addictions			Due to the introduction of 'Niche' which is a complete new computer operating system ' <i>Crime data</i> ' is only available for the whole of the East Bournemouth Section.		
	10.1 Reduce Dwelling Burglary by 5%		<u>Year to date Performance</u> Dwelling Burglary offences are up by 61 from 270 to 331 (+22.6%) ; Approximately +1 offence / week	DETERIORATING	Annual
	10.2 Reduce 'Other Burglary' by 5%		Non-dwelling burglary offences are up 20 from 329 to 349 (+6.1%) ; Approximately + 0.5 offence / week	DETERIORATING	Annual
	10.3 Reduce Vehicle Crime by 5%		Shed / Garage / Beach Hut breaks are down 50 from 178 offences to 128 (-28.1%)	IMPROVING	Annual
	10.4 Reduce Pedal Cycle theft by 5%		Theft from Motor Vehicle offences are up by 159 from 389 to 548 crimes (+40.9%) but has begun to show a downward trend since early December 2015 which was at its peak of +65.1% ; Approximately + 3 offences / week	DETERIORATING	Annual
			Thefts of pedal cycle offences are up by 43 from 218 to 261 (+19.7%) ; Approximately + 1 offence / week	DETERIORATING	Annual

Challenges for the Partnership to consider: Reducing the amount of supported accommodation in Boscombe ensuring a wider spread of commissioned/non commissioned services across the borough of Bournemouth.

On Street Drug Dealing crime & ASB.

Improving



Stable



Deteriorating



Completed



Variable

