

Boscombe Regeneration Partnership

Agenda item: 4.5

2015 - 2020

Performance Update



Theme: A Safer Boscombe

Lead: Insp Alan Setchell

Period: July 2016 – September 2016



Vision:




Crime has been reduced along with Anti-Social Behaviour.
People in Boscombe feel safe and proud of their
Neighbourhood.

Objectives:

- Reduce Crime
- Reduce Anti-Social Behaviour (ASB)
- Reduce the Negative Perceptions of Crime and ASB




| Aim | Measurement of Success | Trend | Performance Update | RAG Status | Frequency |
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| 1. To provide a centralised 'Police Hub' to provide a strong and visible Police presence opposite Boscombe Crescent. | 1.1 NPT to Co-locate into the Police Hub opposite 'The Crescent'. | ● | <p>The Neighbourhood Policing Team (NPT) moved into the new 'Boscombe Police Hub' on Monday 30th November. The NPT have settled in and the deployment from the more central location has proved beneficial.</p> <p>A 'Dorset Police' yellow contact phone is currently being installed due to the 'Hubs' more visible location.</p> <p>The new location has also facilitated more efficient partnership working with the Regeneration and Op Galaxy team.</p> | COMPLETED | N/A |





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| <p>2. Increase engagement with the community of Boscombe at the Police Box.</p> | <p>2.1 To provide a proportionate and evidenced based PCSO presence pending the introduction of the Boscombe Contact Point.</p> <p>2.2 To introduce and maintain a 'Police Contact Point Volunteers' (CPV) service at the Police Box.</p> | <p></p> <p></p> | <p>Since the beginning of February the PCSOs have been tasked to complete an electronic log so that an accurate review can be conducted to ascertain how many allocated duty shifts are not being conducted due to other operational Threat Harm Risk Intelligence Vulnerability and Engagement (THRIVE) commitments. Furthermore to ascertain what depth and breadth of community engagement / intelligence is being achieved.</p> <p>Due to the findings of this review together with balancing the new role profiles for PCSOs under Op Genesis, the on-going presence of the CSAS officers, the pro-active policing of the Precinct and the reduction in ASB in the precinct the Police Box is now only staffed on market days - Thursdays and Saturdays 1000 - 1600.</p> <p>The vision of the Police Box being utilised as a 'Contact Point' has been discussed and approved.</p> <p>As a result of recent communication with the Volunteer Team it has been established that there are 3 Bournemouth based volunteers who have expressed an interest in joining a Bournemouth CPV. As there is no current plans to introduce a Bournemouth CPV they are currently being canvassed to ascertain if they would like to join the Boscombe CPV team.</p> <p>Furthermore in consultation with the media team a press release together with a promotional poster has been prepared to try and encourage additional volunteers to join the team. The press release is imminent and the poster will be subject to a print run for wider distribution.</p> | <p>VARIABLE</p> <p>VARIABLE</p> | <p>Annual</p> <p>Annual</p> |
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| | 2.3 To hold themed events at the Police Box to provide targeted crime prevention education, the opportunities to purchase crime prevention products and to engage with the Precinct NPT. |  | <p>One 'Polish speaking' volunteer has already been interviewed and accepted to perform the role and will be available all day each Friday.</p> <p>This currently a proposed initiative which will be progressed pending the successful launch of the Police CPV.</p> | STABLE | Annual |
| 3. To provide regular uniform / plain cloth patrols across East Bournemouth | 3.1 The Precinct NPT working pro-actively with CSAS officers. maximising the opportunities to support each other via the 'shop watch' radio system when |  | <p>The Precinct NPT is now collaborating with the CSAS officers on a daily and weekly basis. On a daily basis the CSAS and NPT officers are maximising the opportunities to support each other via the 'shopwatch' radio system.</p> <p>Once a week the CSAS officers attend the 'Police Hub' where intelligence and information is shared and activity / tasking is set for the next 7 days. The main focus being on identifies 'hotspots' and offenders.</p> | COMPLETED | Annual |
| | 3.2 The introduction of 'Op Benchmark' to impact directly upon 'on-street' drug use and dealing, aggressive begging and anti-social behaviour for Boscombe West. |  | <p>'Op Benchmark' is a pre-planned pro-active day of action relating to Police and 'Boscombe Commitment' priorities which occurs on a monthly basis. This operation is now a 'business as usual' operation that incorporates all of the East Bournemouth NPT officers and PCSOs together with the assistance of officers from other Police commands or departments including the 'No Excuse' team. The next Op Benchmark will take place on Thursday 29 September 2016.</p> | COMPLETED | Monthly |


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| <p>5. Increase retail partnership to support Police and other statutory authorities to reduce crime and disorder; through the implementation of a non-statutory focus group.</p> | <p>5.1 Improved engagement and commitment from the Precinct's retail and licensed businesses to reduce crime and disorder via the 'Precinct Tactical Group'.</p> <p>5.2 Growth of Business Watch</p> <p>5.3 Quarterly meetings with the Sovereign Centre</p> | <p>↑</p> <p>↑</p> <p>●</p> | <p>The concept behind this group is to bring together representatives from Police, Boscombe Business Association (BBA), Business Watch, Boscombe CCTV, CSAS, Sovereign Centre and Pubwatch to discuss and commit to minimising the opportunities for offenders to commit offences in the 'holistic' Precinct arena.</p> <p>The inaugural 'Precinct Tactical Group' meeting took place on Tuesday 11th September at the Conservative Club. There was a reasonable cross spectrum of attendees all of whom expressed their full support to engaging and promoting the Precinct Tactical Group.</p> <p>Feedback from the group was that they had seen an improved environment in and around the Precinct which had reflected positively on their footfall. All stated that ASB and aggressive begging in the Precinct had improved significantly.</p> <p>The next meeting is scheduled for Tuesday 04th October 2016 where there will be a presentation on the 'Facewatch' scheme.</p> <p>Business Watch is now managed by AEJ Management (Sovereign Centre Security) and has recently increased its membership from 25 - 28 members and is constantly looking for additional membership in the Precinct and into Pokesdown. The first meeting of this new format was held on 28th June. The meeting was well attended and the majority of the groups were represented. Meetings are monthly and will now be attended by Sergeant Ash White / PC Sophie Williams / PC Rob Donnelly.</p> <p>Since adopting the 'Partnership Inspector' portfolio Inspector Setchell has committed to having</p> | <p>IMPROVING</p> <p>IMPROVING</p> <p>COMPLETED</p> | <p>Annual</p> <p>Annual</p> <p>N/A</p> |
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| | Management | | quarterly meetings with the Sovereign Centre Management. The next meeting is scheduled for Wednesday 27 th July 2016 and they will continue thereafter on a quarterly basis. | | |
| | 5.4 Reduction from 79% of Boscombe residents stating that drunk & rowdy people are a problem in their area | ↓ | Currently at 76% 82% in 2014 80% in 2013 82% in 2012 | IMPROVING | Annual |
| 6. To introduce and maintain an effective and efficient CSAS initiative to assist with achieving the 'Boscombe Commitment' and Police priorities. | 6.1 The introduction of CSAS in the Boscombe Precinct | ● | Two CSPO's (Community Safety Patrol Officers) commenced their duties employed by Guarding UK on 19 th May 2014 and still managed by GUK. They have been well received in the community and have certainly had a positive impact on local issues. The scheme officially launched on 8 th July 2014. The CSAS patrol foot print includes building line to building line of Christchurch Road from The Crescent to the Precinct. | COMPLETED | N/A |
| | 6.2 The successful migration of the GUK scheme into a new joint collaboration scheme between Dorset Police and Bournemouth Borough Council (BBC) | ↑ | The current arrangement for the provision of CSAS Services from GUK officially concluded at the end of May. Post May a formal contract has been used to employ the continued services of GUK on a monthly 'pro-rata' basis. BBC has now attained CSAS accreditation and the Chief Constable of Dorset Police has now granted accredited powers for the Precinct CSAS Scheme as well as the Op Galaxy officers. Consequently GUK have been given notice that as of 01 st October 2016 their services will be contractually terminated. From this date forward the Precinct CSAS Scheme will be managed through the collaboration between BBC and Dorset Police. As a direct result of this collaboration Dorset Police will have operational management responsibilities to maximise | IMPROVING | Annual |

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| | <p>6.3 Obtaining funding for the Boscombe CSAS Initiative for 2016 - 2017</p> <p>6.4 Obtaining funding for Boscombe CSAS for 2017 - 2018.</p> | <p></p> <p></p> | <p>performance delivery.</p> <p>Funding has now been secured from all four funding stakeholders as a direct result of Mr Underhill being re-elected and his previous commitment to fund this scheme.</p> <p>Having secured the funding for 2016 - 2017 negotiations now need to commence to ensure that the funding for 2017 - 2018 can be achieved prior to the end of the financial year 31 March 2017.</p> | <p>COMPLETED</p> <p>STABLE</p> | <p>Annual</p> <p>Annual</p> |
| <p>7. Robustly tackle street level drug dealing using a wide range of tactics; including identifying and supporting vulnerable adults used by the Dangerous Drug Networks (DDNs).</p> <p>&</p> <p>Increase resident's confidence that drug dealing is reducing in Boscombe.</p> | <p>7.1 Operation Furlong</p> <p>The Boscombe NPT frustrating the local identified distributors and minimising opportunities for drug dealing by the use of :</p> <ul style="list-style-type: none"> • Uniform patrols • Plain clothed patrols • Misuse of drugs warrants • Passive drugs dogs • Informants • Community Intelligence | <p></p> | <p>Op Furlong has now been fully adopted by the East Bournemouth NPT and will now be supported by a Force-wide analyst desk.</p> <p>A monthly meeting is now held by the East Bournemouth Management Team to discuss current intelligence / information including the analytical data to the NPTs focus on this particular area of business.</p> <p>East Bournemouth NPT continue to concentrate on vulnerable adults who are susceptible to being 'Cuckooed' by members of the DDNs operating from outside of Dorset but dealing within Boscombe .</p> | <p>VARIABLE</p> | <p>Annual</p> |

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| | <p>7.2 Operation Voltage</p> <p>Dorset Police’s overarching strategy to deal with the Dangerous Drugs markets (DDM) operating across the County. Relevant and priority tasks from this operation will be given to Boscombe NPT; when the required level of Threat, Harm, Risk, Intelligence, and Vulnerability is identified.</p> |  | <p>On a weekly basis a Dorset wide conference call is held to discuss threat, harm and risk that relate to DDNs operating across the County of Dorset; and take appropriate action in the prioritised areas.</p> | <p>VARIABLE</p> | <p>Annual</p> |
| | <p>7.3 Decrease from 83% of Boscombe residents seeing drug dealing as a problem in Boscombe.</p> |  | <p>Currently 83% 90% in 2014 81% in 2013 89% in 2012.</p> | <p>IMPROVING</p> | <p>Annual</p> |
| | <p>7.4 Increase from 33% Boscombe residents feeling safe outside after dark</p> |  | <p>25% in 2015 21% 2014 33% 2013 25% 2012</p> | <p>IMPROVING</p> | <p>Annual</p> |
| | <p>7.5 To introduce and offer the community the opportunity to attend ‘Perception Patrols’</p> |  | <p>As a result of the latest BOS it was evident that the community continues to cite that they feel unsafe outside after dark, are concerned about drunk and rowdy behaviour and the on-street dealing of drugs.</p> | <p>IMPROVING</p> | <p>Annual</p> |

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| | <p>7.6 Holding quarterly Councillor meetings with elected members from East and West Bournemouth ward areas to get 'current' feedback from community.</p> | <p></p> | <p>Adopting a pro-active approach to change these perceptions it is the intention to invite individuals from the community to 'walk with' officers after dark.</p> <p>In addition to these invites this year's BOS has been updated to provide qualifying questions in an attempt to obtain context for the causes of individual's perceptions of safety, ASB and drug dealing. Once the context has been established it is anticipated that this will be the driver for focused proactivity to improve the perception of Boscombe.</p> <p>These meetings are now managed via 'Outlook' pre-populated diary meetings on a rolling quarterly basis.</p> | <p>COMPLETED</p> | <p>N/A</p> |
| <p>8. To understand and support 'on-street' sex workers through 'The Cycle of Change' to prevent or minimise their offending behaviour and where necessary take enforcement action.</p> | <p>8.1 The reduction in the number of 'active' 'on-street' sex workers via the SWRAC process.</p> <p>8.2 East Bournemouth NPT continues to support the SWRAC process by using</p> | <p> </p> | <p>SWRAC continues to receive referrals from Dorset Police and other key partners. Some of these sex-workers have moved away from the area but could still be active, some will have moved onto other criminal activity to support their addiction and some will be in custody.</p> <p>Operation Planet area of business now forms part of the routine duties and responsibilities of the local Neighbourhood Policing Team.</p> | <p>DETERIORATING</p> <p>STABLE</p> | <p>Annual</p> <p>Annual</p> |

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| | <p>proportionate, legal and necessary enforcement tactics on 'kerb crawlers' and the 'on-street' sex workers.</p> | | <p>On the 28th May 2016 5 x offenders attended the 'Change' course due to NPT / CCTV intervention.</p> <p>Due to seasonal increase in 'on-street' prostitution dedicated officers on overtime will be focusing on the Op Planet area to reduce the number of sex workers and to increase public / resident trust and confidence.</p> | | |
| | <p>8.3 Positive feedback from the community groups that on street prostitution has reduced.</p> | <p style="text-align: center;"></p> | <p>Feedback to date from Community leaders is that there is an increase of new sex workers to the area and there is currently a 'live' community trigger application in relation to ASB and street prostitution. This current position in activity is being monitored by NPT and discussed with SWARAC partners.</p> | <p style="color: red;">DETERIORATING</p> | <p>Annual</p> |

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| <p>Challenges for the Partnership to consider:</p> | | | |
| <p>Improving</p> | <p style="text-align: center;"></p> | <p>Stable</p> | <p style="text-align: center;"></p> |
| <p>Deteriorating</p> | <p style="text-align: center;"></p> | <p>Completed</p> | <p style="text-align: center;"></p> |
| <p>Variable</p> | <p style="text-align: center;"></p> | | |