

HEALTH AND ADULT SOCIAL CARE OVERVIEW AND SCRUTINY PANEL
26 April 2016

PRESENT:

PANEL MEMBERS: Councillor David d'Orton-Gibson - Chairman, Councillor Philip Broadhead - Vice-Chairman; Councillors Eddie Coope, Jackie Edwards, Laurence Fear, Philip Stanley-Watts, Rae Stollard and Michael Weinhonig.

ALSO PRESENT FOR CERTAIN ITEMS AS APPROPRIATE: Councillor Blair Crawford - Cabinet Portfolio Holder for Adult Social Care, Councillor Nicola Greene - Deputy Leader of the Council and Cabinet Portfolio Holder for Education and Children's Services, Councillor Jane Kelly - Cabinet Portfolio Holder for Regeneration and Public Health and Councillor Simon Bull.

ALSO ATTENDING:

From Bournemouth Borough Council:

Jane Portman	Executive Director, Adults and Children
Neil Goddard	Service Director, Community Learning and Commissioning
Tim Branson	Service Manager, Enablement Services

From Healthwatch Dorset:

Joyce Guest	Independent Chair
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From the Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust:

Richard Renaut	Chief Operating Officer
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The meeting commenced at 6.05 pm.

Note: To see a copy of the public reports that were considered by the Panel at this meeting please visit:

<http://www.bournemouth.gov.uk/CouncilDemocratic/CouncilMeetings/CommitteesPanels/HealthandAdultSocialCareOverviewScrutinyPanel.aspx>

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SECTION I - BUSINESS RECOMMENDED TO COUNCIL

No items

SECTION II - BUSINESS DECIDED UNDER DELEGATED POWERS

23. MEMBERSHIP UPDATE

Following the Full Council meeting on 19 April 2016, a number of changes were made to the membership of the Panel. The Democratic and Overview and Scrutiny Officer reported these changes as follows:-

- Councillor Philip Broadhead appointed as Vice-Chairman of the Panel.
- Councillor Mark Battistini appointed to the Panel in place of Councillor Chris Mayne.
- Councillor Laurence Fear appointed to the Panel in place of Councillor Simon Bull.

There were no apologies for absence received for this meeting of the Panel.

24. SUBSTITUTE MEMBERS

There were no substitute Members for this meeting of the Panel.

25. DECLARATIONS OF INTERESTS

There were no declarations of any disclosable pecuniary interests made by Panel Members.

26. SIGNING OF MINUTES

The minutes of the meeting held on 16 March 2016 were confirmed and signed.

27. PUBLIC ISSUES

There were no public questions, deputation requests or petitions received for this meeting of the Panel.

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The Panel considered a report by the Programme Director, Health and Social Care Integration, circulated at '6'. The report summarised progress on agreeing the new Better Care Fund plan for 2016/17 and the proposed scope. The Executive Director, Adults and Children introduced the report, gave a brief background summary of the assurance process with NHS England and welcomed the opportunity for the Panel to scrutinise the emerging plan.

Acknowledging that there had been a number of changes to the membership of the Panel, the Executive Director, Adults and Children explained the national context of the Better Care Fund and the various schemes outlined at paragraph 2.3 of the report. The financial risks and opportunities of the pooled budget arrangements were highlighted, whilst the Key Performance Indicators (KPIs) were acknowledged as the method of benchmarking performance against other communities, with the targets aimed to be challenging but achievable.

The Vice-Chairman drew attention to the funding and financial risks within the report and questioned the Clinical Commissioning Group (CCG) contribution as having reduced following the Council's decision to increase funding for the health and adult social care system through the Council Tax Precept for Adult Social Care. The Panel was concerned about the loss of CCG funding and the increased pressure on the Council to deliver services within budget, whilst the opportunities around the reduction of delayed transfers of care, improving the position across the entire health and social care system, was acknowledged. Officers clarified the investment commitments of the CCG into new activities outlined at paragraph 2.3 of the report.

In response to the Chairman's question on the pooled budget of £73m and the percentage of Bournemouth contribution, the Executive Director, Adults and Children would clarify the figure before reporting back to the Panel following the meeting.

One Member asked officers to comment further on the scheme of improving health care services to care homes, particularly in the context of care home closures. The Service Manager, Enablement Services highlighted that there had been engagement with Dorset Healthcare University NHS Foundation Trust colleagues and Community Care colleagues to reach into certain care homes where data had identified particularly high rates of admissions to hospitals, studying the trends in times and aiming to seek and support care home providers to make improvements. Officers confirmed that adequate funding was in place for these activities.

In response to one Member's questions around the criteria for proportional funding across the local authority areas, officers highlighted that population share had been identified as the criteria, as the complexities around various

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care needs and requirements in rural and urban areas would have been a lengthy exercise for little gain. Furthermore, the Panel briefly discussed the Systems Resilience Group as the Senior Officers from all major partners within the Better Care Fund.

The Cabinet Member for Adult Social Care spoke on the loss of the £1m funding from the CCG and the impact on the services discussed by the Panel, particularly in relation to domiciliary care packages, additional staff in social work teams and the impact on protecting people getting back into the community after leaving hospital. Despite not having the funding for the forthcoming financial year, this enabled an element of greater planning as the funding was not available to become 'at risk' as it did in the previous financial year.

In relation to the gain share arrangement, the Service Director, Community Learning and Commissioning explained the plan to reduce strain on the continuing healthcare budget. Any underspend in this area would result in a share of the funding across partners within the Better Care Fund. The Chairman questioned the confidence of officers in achieving the underspend, and if successful, what proportion would be relevant to Bournemouth Borough Council. In response, officers reported that these goals were challenging and would require a significant amount of work, although definitely achievable as evidenced by the previous financial year where savings were achieved. The gain share proportion for Bournemouth Borough Council was confirmed as approximately 25%.

The Independent Chair, Healthwatch highlighted the challenging nature of the performance indicators and the affect this may have on staff, and whether any consideration would be given to a more realistic and achievable set of targets, whilst still being ambitious. The Service Director, Community Learning and Commissioning highlighted the focus on current performance with the balance of national expectations and goals. Officers agreed that targets should be achievable but also ambitious.

The Chairman confirmed that the outturn for 2015/16 would be brought back before the Panel in due course. Consequently, the Panel discussed the demand led nature of health and adult social care services, with national fluctuation. The Vice-Chairman emphasised the nature of the Better Care Fund in working together in a multi-agency approach and that the Council took a great financial risk with increasing social care budgets whilst the CCG reduced their input to the fund by £1m.

DECISION MADE:

- a. That the comments made by the Panel in scrutinising the emerging Better Care Fund for 2016/17 be taken into consideration by the responsible officers.
- b. That further progress be scrutinised later in 2016, to be scheduled appropriately by the Chairman and Vice-Chairman.

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29. DELAYED TRANSFERS OF CARE - NHS ENGLAND REVIEW

The Panel considered a joint report by the Service Director, Adult Social Care and the Chief Operating Officer of the Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust, circulated at '7'. The report introduced the Panel to a review undertaken by NHS England in March 2016 into the issues surrounding levels of performance for the reduction of delayed transfers of care.

The Service Manager, Enablement Services introduced the report and highlighted the impact of delays in hospital discharges across the entire health and social care system. The review undertaken prompted the production of an action plan, which contained 42 recommendations. The action plan, attached at appendix 1 of the report, identified improvements in strategic planning, governance, staffing and many other areas.

The Chief Operating Officer emphasised the importance of partnership working and the genuine demonstrable benefits of timely discharges from hospital beds. In response to questions on the definition of 'acceptable delays', officers reported on the measures of days as 3.5% and people as 2.5% delayed.

The Vice-Chairman highlighted recent scrutiny of the Quality Account and the link of delayed transfers of care with the Better Care Fund. Questions were raised over what areas the Council could assist most in reducing these delays. The Chief Operating Officer felt that trust in the various agencies to deliver the best possible outcomes within the varying agreed budgets was crucial. Following discussion around the officer group tracking the action plan, officers could report progress regularly to the Panel. In relation to the performance ratings within the action plan, it was agreed that a further colour should be included to identify an action as completed.

The Panel discussed in detail the issues and barriers relating to workforce recruitment, including the impact of the new living wage which was somewhat unknown. Factors such as housing costs in Bournemouth contributed towards staff turnover and fluid recruitment. The recruitment of Nursing Managers locally had proven to be a specific challenge. One Member highlighted the potential benefits of a piece of work by the Community Overview and Scrutiny Panel on Housing Policy for Key Workers.

Public information sharing was considered by the Panel with a particular emphasis on the performance information on delayed transfers of care and other hospital measures. The Panel highlighted the transparency of local authorities in publishing lots of relevant and helpful data on their websites, however, the local hospital trust websites were not as easy to obtain this type of information. The Independent Chair, Healthwatch Dorset supported any exercise to increase transparency of this type of information held by NHS Foundation Trusts. In response, the Chief Operating Officer welcomed this level of transparency and confirmed that some relevant data could be

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sent to the Panel following the meeting as a starting point. In relation to this data, the Chairman highlighted the importance of relevant notes to explain various measures and targets as seasonal factors could affect performance, as noted in the Council's own performance management.

The Panel explored the performance of Bournemouth in the context of delayed transfers of care and the wider national picture. Members welcomed the news that levels were low specifically in Bournemouth, but with the Dorset CCG the second largest in the country, the overall picture reflected a slightly worse than average position. The cost of the level of one ward being delayed was approximately £1.2m annually, which highlighted the need to tackle the issue. The Panel welcomed the action plan and looked forward to further progress monitoring.

DECISION MADE:

- a. That the comments made by the Panel in scrutinising the initial action plan, be considered by the responsible officers, with particular regard to the need for an additional colour rating for completed actions.
- b. That the support of the Panel be offered to the ongoing work and aims of the action plan.
- c. That a further report be considered in September 2016 on the progress made in delivering the activity outlined within the action plan, alongside the levels of performance.

30. THE FRANCIS INQUIRY - LESSONS FOR HEALTH AND ADULT SOCIAL CARE SCRUTINY IN BOURNEMOUTH

The Panel considered a report by the Executive Director, Adults and Children, circulated at '8'. The short focus report brought new Panel Members up to speed with the Francis Inquiry into failings at the Mid Staffordshire Hospital NHS Foundation Trust. Throughout 2014 and 2015, the Panel put in place an action plan to identify any lessons for Bournemouth that could be learned from these failings.

Building upon the work undertaken by the Panel, the Executive Director, Adults and Children reported on each of the actions within the action plan and highlighted any further suggestions in order to continue to strengthen the Panel's compliance.

The Panel were pleased to note that Safeguarding continued to remain a priority across all actions, particularly in relation to the Panel's consideration of performance information.

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DECISION MADE:

- a. That feedback from regular meetings with the CQC be presented to Panel meetings on a quarterly basis.
- b. That a review be undertaken on the protocol for scrutinising external health agencies, with a view to improving the quality of the Panel's access to relevant evidence.
- c. That the Healthwatch 'Enter and View' Policy be circulated to the Panel for information.
- d. That the Chairman of the Children's Services Overview and Scrutiny Panel be consulted on potential opportunities for the redevelopment of the Whistleblowing Policy and associated Safeguarding implications.

31. TRAINING PLAN 2015/16 and 2016/17

The Democratic and Overview and Scrutiny Officer introduced the Panel's Training Plan, circulated at '9'. The document highlighted training completed by the Panel throughout 2015/16, with further topics planned for the remainder of the year and beyond. The Panel acknowledged that new Members would require the relevant training undertaken throughout the Member Induction Programme in 2015.

The Service Director, Community Learning and Commissioning spoke briefly on the project for the replacement of the RAISE system, the case management system used across the Council for Adult and Children's Social Care. The new system was considered a useful topic for an information session, to bring the Panel up to speed with its operation.

DECISION MADE:

That any suggested topics for the training plan be sent to the Democratic and Overview and Scrutiny Officer for consideration by the Chairman and Vice-Chairman prior to the Panel's June meeting.

32. JOINT HEALTH SCRUTINY COMMITTEE - CLINICAL SERVICES REVIEW

The Chairman highlighted a vacancy on the Joint Health Scrutiny Committee - Clinical Services Review and welcomed any nominations.

DECISION MADE:

That Councillor Philip Broadhead be appointed to the Joint Health Scrutiny Committee.

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33. WORK PROGRAMME 2015/16



The Panel considered the Work Programme for 2015/16, as at April 2016. The Democratic and Overview and Scrutiny Officer introduced the Programme and welcomed any additions or amendments to be considered by the Chairman and Vice-Chairman through their agenda planning meetings.

The Vice-Chairman highlighted the reference to the Dorset Care Record and welcomed any further information from officers in order to schedule the item in the near future.

DECISION MADE:

- a. That Dorset Care Record be brought forward for consideration at either the July or September 2016 meeting, subject to agenda planning in consultation with the Chairman and Vice-Chairman.
- b. That the suggested amendments made by the Panel be considered by the agenda group for inclusion on the next refresh of the Work Programme for June 2016.

The meeting finished at 7.58 pm.

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