

Notice of Health and Adult Social Care Overview and Scrutiny Panel meeting

Monday 28 January 2019 at 6.00pm

**HMS Phoebe Committee Room, Town Hall,
Bournemouth**

Panel Members:

Councillor David d'Orton-Gibson – Chairman
Councillor Jackie Edwards – Vice-Chairman
Councillor Laurence Fear
Councillor Susan Phillips
Councillor Gill Seymour
Councillor Philip Stanley-Watts
Councillor Rae Stollard
Councillor Michael Weinhonig
Councillor Kieron Wilson

All Members of the Panel are summoned to attend this meeting to consider the items of business set out on the agenda at pages 3 to 5 below.

The Public, press and any Councillor are welcome to attend this meeting.

For further information please contact: Matthew Wisdom, Deputy Head of Democratic Services, Legal and Democratic, Town Hall, Bourne Avenue, Bournemouth BH2 6DY.

Tel: 01202 451107 E-Mail: matthew.wisdom@bournemouth.gov.uk

Public involvement

The Council welcomes members of the public to contribute to the meeting:

- 1 by asking to speak on an agenda item or a community issue as a 'Deputation'; or
- 2 by asking a public question - any member of the public whose name appears on the Electoral Roll for Bournemouth - which includes a person under the age of 16 years living in Bournemouth and who is escorted by a qualifying adult; or
- 3 by presenting a petition in relation to items on the agenda.

A request to speak as a deputation, ask a question or present a petition must be sent in writing or email to Matthew Wisdom at the address shown on page 1 by no later than 6.00pm on Friday 25 January 2019.

Further information is available on the Council's web site:

<http://www.bournemouth.gov.uk/CouncilDemocratic/GetInvolvedHaveyoursay/PetitionsDeputations.aspx>

A hearing loop system is provided in the meeting room. There is disabled access to the building. Councillors and visitors with particular needs are advised to inform the Council before arriving at the meeting.

This agenda together with records of decisions and reports are available on the Council's web site at

<http://www.bournemouth.gov.uk/CouncilDemocratic/CouncilMeetings/CommitteesPanels/HealthandAdultSocialCareOverviewScrutinyPanel.aspx>

Audio recording and filming

This meeting may be audio recorded by the Council for subsequent publication on the Council's Website. Anyone may audio record, film, take photographs and/or use social media such as tweeting and blogging when this meeting is open to the public. Anyone wishing to record this meeting in anyway must do so in accordance with Council Procedure Rule 108 and the Council's protocol for filming and audio recording at public meetings and the Public Notice on Filming and Recording Meetings which can be found using the following link:

<http://www.bournemouth.gov.uk/CouncilDemocratic/CouncilMeetings/FilmingCouncilMeetings.aspx>

Agenda

Items to be considered while the meeting is open to the public

1 Apologies

2 Substitute Members

The Democratic Services Officer will report on any changes in the membership of the Panel under Procedure Rule 89.

3 Declarations of interest

Members are asked to declare in accordance with Procedure Rule 5:

- a. any disclosable pecuniary interests in any item under consideration at the meeting as required by the Localism Act 2011;
- b. any memberships of outside bodies where such membership involves a position of control or significant influence on the organisation concerned;

Members are also asked to state fully the nature of the interest(s). If any member has a query on any particular matter, please contact the Democratic Services Officer in advance of the meeting.

4 Confirmation of Minutes

- a. To confirm the minutes of the Health and Adult Social Care Overview and Scrutiny Panel meetings held on 19 September and 21 November 2018, available to view on the Council's website at the following link:-

<https://www.bournemouth.gov.uk/councildemocratic/CouncilMeetings/CommitteeMeetings/healthandadultsocialcareoverviewandscrutinypanel/2018/09/19/minutes/180919.pdf>

<https://www.bournemouth.gov.uk/councildemocratic/CouncilMeetings/CommitteeMeetings/healthandadultsocialcareoverviewandscrutinypanel/2018/11/21/minutes/181121.pdf>

- b. To consider the Panel's action sheet, circulated at '4b'.

5 **Public items**

a **Public Questions**

The Democratic Services Officer will report on any public questions received by the notice deadline.

b **Deputations**

The Democratic Services Officer will report on any deputation requests received by the notice deadline.

c **Petitions**

The Democratic Services Officer will report on any petitions received by the notice deadline.

6 **Cabinet Member Updates and Questions**

Portfolio Holders will provide the Panel with an overview of current priorities, pressures and Cabinet Forward Plan items.

7 **Information Circulated Between Meetings**

The following information items have been considered by Members since the last meeting of the Panel.

- Dorset Clinical Commissioning Group - Review of Musculoskeletal (MSK) Physiotherapy Services
- Dorset Clinical Commissioning Group - Mental Health Rehabilitation Review Update
- Tender Process for the Provision of a Local Healthwatch Service and Independent Complaints Advocacy (NHS Services)

Links to the associated background reports are circulated at item '**7**'.

Members will be asked to confirm whether further scrutiny is required on these items, and if so, the agreed method for this to take place.

8 **Overview and Scrutiny Headline Report**

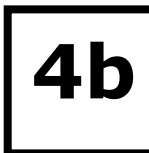
See report circulated at '**8**'.

9 **Forward Plan 2018/19**

To review the Panel's forward plan as at January 2019 – circulated at '9'.

- 10 **Any other business** – of which notice has been received before the meeting and by reason of special circumstances, which shall be specified in the record of decisions, the Chair is of the opinion that the items should be considered as a matter of urgency.

Action Sheet – Health and Adult Social Care Overview and Scrutiny Panel



Recommendation:

1. That the Panel considers and updates the action plan as appropriate

Minute number	Item	Action*	Outcome and Benefit ✓
Actions arising from Panel meeting: 22 May 2018			
30	Corporate Wellness in Bournemouth – Discussion Item	Council to consider opportunities with Richard Davies for any pilots that could be taken forward for a particular department.	Contact has been made with Richard Davies by Community Learning and Commissioning.
30	Corporate Wellness in Bournemouth – Discussion Item	Public Health to update on progress made with improving corporate wellness at the next appropriate opportunity.	
Actions arising from Panel meeting: 26 July 2018			
43	Information Circulated Between Meetings – Impact of	That the Director of Public Health be asked to attend a future meeting to update the Panel on the actions which are taking place to address the public health concerns of excessive drinking.	

Minute number	Item	Action*	Outcome and Benefit ✓
	Alcohol on Bournemouth	*Items remain until action completed.	
Actions arising from Panel Meeting: 19 September 2018			
52	Local Government Ombudsman Decision Ref 17 003 139	Officers to supply details of the figures in relation to monthly debt management committee meetings to give a picture of the level of debt involved.	Response provided in November 2018 ✓
Actions arising from Panel Meeting: 21 November 2018			
70	Forward Plan 2018/19	<p>The following items to be circulated as 'Information' reports between January and March 2019:-</p> <ul style="list-style-type: none"> • Out of Hours Service • Mosaic Update • Current support for Carers 	

Health and Adult Social Care Overview and Scrutiny Panel – 28 January 2019

The following reports were considered between the November 2018 and January 2019 meetings:-

- a. [Dorset Clinical Commissioning Group - Review of Musculoskeletal \(MSK\) Physiotherapy Services](#)
- b. [Dorset Clinical Commissioning Group - Mental Health Rehabilitation Review Update](#)
- c. [Tender Process for the Provision of a Local Healthwatch Service and Independent Complaints Advocacy \(NHS Services\)](#)

Questions, comments and answers are attached overleaf.

Recommendation:-

The Panel is asked to consider whether any further scrutiny is required on the above items or any other issues raised in the reports.

Information Circulated Between Meetings – Questions, Comments and Answers

a. Review of Musculoskeletal (MSK) Physiotherapy Services

Questions from Councillor David d’Orton-Gibson:-

Page 2, paragraph 2:

‘Can you confirm if the increasing age demographic will be factored in as physiotherapy can help other people stay more mobile and better able to live fulfilling independent lives?’

Response from NHS Dorset CCG :-

Yes, it will be.

Page 2, paragraph 3:

‘Can you confirm if this has actually been through the CCG in December 2018 or not? This is repeated in para 7’.

Response from NHS Dorset CCG :-

The paper was postponed and will be presented to the Clinical Reference Group on 17 January 2019 and Clinical Commissioning Committee in February 2019.

‘Although the penultimate bullet point in 6 does make reference to the “benefits” I would have liked to have seen much more about how physio can integrate and help the wider health service at a better cost and a better outcome for the patients. For example, greater use of physio with older people can increase stability and mobility leading to fewer accidents that are expensive to treat and can be life limiting for the patient. We cannot continue to escalate “post event treatment”, we have to move more spending to prevention. Will this be part of the plan?’

Response from NHS Dorset CCG :-

Yes it will be, we have a focus on self-management and a desire to offer targeted information focussed on prevention both pre and post injury.

Questions from Councillor Jackie Edwards:-

‘How many sessions do patients get? Are they in place until no longer needed or due to finances and staff are they limited to a few sessions?’

Response from NHS Dorset CCG :-

This is dependent on the needs of the patient.

'Are records kept of the effectiveness of these sessions to patients as many different health conditions are mentioned and is any follow up kept if sessions limited?'

Response from NHS Dorset CCG :-

A record is kept on patient's notes of progress, etc.

Questions from Councillor Rae Stollard:-

Page 4, on Scope:

'First bullet point – should this include 'knee pain'?'

Response from NHS Dorset CCG :-

Yes, knee pain would be included – the list was just offering some examples.

'Fifth bullet point – should this refer to 'domicillary especially chest and neurological'?'

Response from NHS Dorset CCG :-

Yes – the list was just offering some examples.

Page 5, Membership of task and finish group:

'How many of the members listed are qualified physiotherapists, and will any of the GP/Nurse practitioners be qualified for MSK therapy?'

Response from NHS Dorset CCG :-

Approximately 7 qualified physios on the task and finish group. The GP lead is MSK Clinical lead.

b. [Mental Health Rehabilitation Review Update](#)

Questions from Councillor David d'Orton-Gibson:-

Page 3, NHS Estates Review

'We understand that you hope to keep the same, or possibly more, beds available but that there is greater demand for beds, relative to supply, in the East and therefore the plan is to try and increase provision in the East? i.e. redistribution of beds'.

Response from NHS Dorset CCG :-

We do not have this answer at present; however, when the options are developed we will provide full details in relation to the new proposed model.

'Can you confirm the approximate relative costs of in hospital care versus the sort of rehab care being proposed (understanding that each case may vary, but there must be some sort of bench mark)?'

Response from NHS Dorset CCG :-

We do not have an exact figure for this at present; however, when the options are developed we will provide full costs related to the new proposed model.

'Rehab implies post hospital. For many being in hospital is a sign of failure to manage the situation before being admitted and will the "rehab" form any part of trying to reduce admissions (i.e. a step up/step down facility)?'

Response from NHS Dorset CCG :-

Rehab in mental health terms is for people who have severe enduring mental illness, people who are often disabled by their condition and often require between one and three years in hospital settings. This is not like drug or alcohol rehab where perceived failure is a reason.

Page 3, Constraints

'How many Dorset residents (the whole of Dorset) are currently placed outside Dorset?'

Response from NHS Dorset CCG :-

We have between 8 and 12 people in out of area placements generally.

Page 3, Possible models

'There is no mention of any of the details around the options, for example where facilities might be based. Clearly a facility of one end of the county is not going to be within the 31 miles mentioned of the other end. Also any information about the relative merits of the different options would be helpful.'

Response from NHS Dorset CCG :-

When the options are developed we will provide full details in relation to the new proposed model.

c. Tender Process for the Provision of a Local Healthwatch Service and Independent Complaints Advocacy (NHS Services)

Questions and comments from Councillor David d'Orton-Gibson:-

'I presume the panel will continue to receive an annual report, though from the new organisation? Can you confirm if any TUPE transfers apply so will we see the same people? As there is a change of authority I am not sure it is worth trying to engage with the new Healthwatch till we are the new authority as we don't even know who will be involved.'

Response from Communities Manager, Bournemouth Borough Council:-

I can confirm that TUPE does apply to the staff of both the Healthwatch service and the NHS Complaints service. As commissioners we have our first meeting with both new providers on the 23rd of January and one of the key points of discussion with them is around their plans for engagement with the outgoing provider and staff around the TUPE process. Although TUPE applies, it may be that some staff choose not to transfer to the new provider for their own reasons, therefore I cannot provide any assurances about whether the existing staff will continue to attend the Health & Adult Social Care O&S Panel.

I can confirm however that the new providers detailed in their tender applications and subsequent interviews their strong commitment to engage with the Panel as soon as possible upon starting the contract. I see no harm in introductions between the parties given that the tender has now formally been awarded to the new suppliers. If I can assist in that introduction please let me know.

Health and Adult Social Care Overview and Scrutiny Panel 8

Report Subject	Overview and Scrutiny Headline Report
Meeting date	28 January 2019
Cabinet Portfolios	Councillor Nicola Greene – Deputy Leader of the Council and Cabinet Member for Education and Children’s Services Councillor Blair Crawford – Cabinet Member for Adult Social Care Councillor Jane Jelly – Cabinet Member for Regeneration and Public Health
Corporate Lead	Sue Ross – Director, Adults and Children
Service Director	David Vitty – Adult Social Care Neil Goddard – Community Learning and Commissioning Sam Crowe – Public Health
Status	Public
Classification	For approval
Key Decision	No
Impacts on Key Policy Framework	No
Report author	Lindsay Marshall, Overview and Scrutiny Manager ☎ 01202 451895 ✉ lindsay.marshall@bournemouth.gov.uk Joseph Tyler, Democratic and Overview and Scrutiny Officer ☎ 01202 451895 ✉ joseph.tyler@bournemouth.gov.uk
Executive summary	<p>This report provides a summary of the scrutiny priorities, issues being monitored and the ongoing reviews of this Overview and Scrutiny Panel. Members of the Panel are asked to consider the report, amend it as appropriate and approve it for consideration by the BCP Shadow Overview and Scrutiny (O&S) Committee.</p> <p>This information has been compiled for passing to the BCP Shadow O&S Committee, which will consider a report of this nature from all scrutiny bodies in preceding authorities. The purpose of this exercise is to ensure that there is a mechanism for the overview and scrutiny function in the new</p>

	<p>BCP Council to be informed of work within previous councils, avoid duplication, ensure areas of current monitoring are not overlooked and new priorities can be established in an informed way taking account of previous scrutiny activity in the BCP area.</p> <p>The Shadow O&S Committee will consider a report collating this information in March 2019, with a view to making recommendations to the new BCP Authority Overview and Scrutiny function.</p>
Recommendations	That Members of this Panel consider, amend and approve the report at Appendix 1 for consideration by the Shadow O&S Committee at its meeting on 6 March.
Reasons for recommendations	This headline report will assist the Overview and Scrutiny function in the new Bournemouth, Christchurch and Poole authority to understand the current key overview and scrutiny issues across the BCP area and to effectively prioritise its future work.

Background detail

1. At its meeting in September 2018, the Bournemouth, Christchurch and Poole (BCP) Shadow Overview and Scrutiny Committee discussed and agreed that it could add value by co-ordinating information on current scrutiny priorities within the BCP area, for passing to the BCP Council upon its establishment in April 2019. The Shadow O&S Committee agreed to invite reports from all O&S bodies of the three preceding councils of Bournemouth, Christchurch and Poole, in order to provide opportunity for these O&S bodies to set out current work priorities and recent work undertaken. In this way, the Shadow O&S Committee will act as a conduit for the passing of information to the new BCP O&S function which will be able to use this information to inform its work planning.
2. All reports provided by preceding authority scrutiny bodies will be considered by the Shadow O&S Committee on 6 March 2019. The Shadow O&S Committee will be asked to take account of these reports and make recommendations to the BCP O&S function. It will be for members of the new BCP O&S function, when known, to ultimately determine the scrutiny priorities of the BCP Council.

Consultation

3. All O&S Chairmen of preceding authorities have been provided with a template to be populated with assistance from Officers. The relevant report for the Health and Adult Social Care O&S Panel is appended for further comment and approval by members at this meeting.

Options

4. Members are asked to consider, amend and agree the report attached for consideration by the Shadow O&S Committee on 6 March 2019.
5. O&S bodies are not obliged to provide a report to the Shadow O&S Committee. This option will result in members of the new BCP scrutiny function being unable to take account of the priorities of this panel/ committee when planning future work.

Summary of financial/resource implications

BCP Council O&S resources can be most effectively targeted if the function is provided with a full outline of current scrutiny priorities across the BCP area.

Summary of legal implications

N/A

Summary of human resources implications

N/A

Summary of environmental impact

N/A

Summary of equalities and diversity impact

N/A

Summary of risk assessment

Any current areas of significant concern or identified risks, in the view of preceding authority scrutiny bodies, may not be known by the new BCP authority scrutiny function if the information is not passed to the authority using this mechanism.

Background papers

None

Appendices

Appendix 1 – Health and Adult Social Care O&S Panel Headline Report to the Shadow Authority Overview and Scrutiny Committee

Headline Report to the Shadow Authority Overview and Scrutiny Committee

Panel/Committee: Bournemouth Health and Adult Social Care O&S Panel

Committee/Panel's main terms of reference:

The Health and Adult Social Care O&S Panel deals with the following areas of the Council's responsibility:-

- Adult Social Care
- Community Learning and Commissioning
- Public Health

The Panel considers a wide range of issues on the delivery of health services affecting the residents of Bournemouth. Because of the wide ranging nature of its work, other Cabinet Members and Business Units may need to report to the Panel. It carries out the Council's overview and scrutiny functions under the Health and Social Care Act 2001 and 2012, the National Health Services Act 2006 and any relevant regulations made under those acts and under any subsequent legislation.

The Panel also establishes Joint Health Scrutiny Committees with neighbouring local authorities to consider cross cutting service changes.

Main topics recently considered:

- Adult Social Care Charging Structure.
- Dorset CCG Clinical Services Review – Joint Health Scrutiny.
- Public Health including the impact of alcohol on Bournemouth.
- Acquisition of a Care Home in Bournemouth.
- Dorset CCG Dementia Services Review.
- Dorset CCG New Integrated Care System.
- Older People Care Home Market across Bournemouth and Poole.
- Out of Hours/Emergency Duty Service.
- Expansion of publicly available defibrillators.

Issues being monitored:

- Out of Hours Service. Review in Autumn 2019.
- Adult Social Care Charging Structure. Review in Autumn 2019 to ascertain the impact of the increased charging.

- Public Health - Livewell Dorset Service.
- Dorset CCG Primary Care Transformation Programme.
- Adult Social Care Performance and Delayed Transfers of Care.
- Dorset CCG – Glucose Monitoring. Review in June 2019.
- Review Performance of Winter Pressure on funding. Spring 2019.
- Dorset CCG Clinical Services Review – Joint Health Scrutiny. Review position in June 2019.

Suggested areas for future scrutiny:

- Mosaic, including integration of Christchurch data. September 2019.
- Future of Adult Social Care funding as the Government develops plans.
- Better Care Fund arrangements post April 2019. Review of joint working.
- Tricuro. Autumn 2019.
- South Western Ambulance Service, including NHS 111.
- Dorset Care Record. Winter 2019.

Suggested areas for Member training: (M for member of Health panel, A for all members)

- Carers. M
- Health watch. M
- Acronyms. M
- CSR. A
- Assistive technology. M
- Role of council in relation to health services, continuing healthcare. M
- How we buy and allocate care and how we work in the market. M
- Paying for care. A
- Public health role. A

Forward Plan – Health and Adult Social Care Overview and Scrutiny Panel

9

Recommendation:

1. That the Panel approves the Forward Plan and recommends any amendments to the Chair and Vice-Chair’s agenda group as necessary

Subject	Reason for Review	Benefits	Responsible Officer, Cabinet Portfolio
Scheduled for Panel Meeting: 28 January 2019			
Scrutiny Headlines Report	To approve a report identifying scrutiny priorities, issues being monitored and ongoing reviews of the Health and Adult Social Care O&S Panel for recommending to the Shadow O&S Committee at its meeting on 6 March.	All O&S bodies of preceding authorities are invited to provide a report which will be passed to the new BCP authority via the Shadow Authority. This will assist the O&S function in the new BCP authority to effectively prioritise its work.	Cross cutting.
Scheduled for circulation outside of the meeting between January and March 2019			
Out of Hours Service	The Children and Adults Out of Hours service is now operating, but has only recently been implemented so it is considered too early for a full review. However, as it involves changes in access to the services it is suggested that a progress report be circulated as an information report for reassurance.	TBC.	David Vitty, Adult Social Care. Cabinet Member for Adult Social Care.

Subject	Reason for Review	Benefits	Responsible Officer, Cabinet Portfolio
Mosaic Update	To consider and review the launch of the Mosaic system following the pre-panel presentation the Panel received in September 2018.	TBC.	Neil Goddard, Community Learning and Commissioning. Cabinet Member for Adult Social Care.
Support for Carers	As the existing strategy had been rolled forward due to LGR rather than a new one put in place, the Panel agreed to change the emphasis of this item to be an information report to update on current support for carers to be received either January or March.	TBC.	Neil Goddard, Community Learning and Commissioning. Cabinet Member for Adult Social Care.
<p>Scheduled for Panel Meeting: 21 March 2019</p> <p>No substantive business currently scheduled.</p>			
<p>Items retained for prioritisation when appropriate</p>			
Adult Social Care - Charging Structure	To consider an impact report in Summer 2019 following the Panel's recommendation to the Cabinet Member for Adult Social to implement proposed changes to the charging structure in March 2018.	To ensure that the implementation of the changes have been successfully managed and any risks identified and appropriately actioned.	David Vitty, Adult Social Care. Cabinet Member for Adult Social Care.
Personalisation Strategy - Market Options Appraisal	Following the Panel's work on the Personalisation Strategy, to consider the outcome of the market options appraisal.	To ensure that the ambitions of the Strategy are realised.	Neil Goddard, Community Learning and Commissioning. Cabinet Member for Adult Social Care.

Subject	Reason for Review	Benefits	Responsible Officer, Cabinet Portfolio
Integrated Community Services	To scrutinise community services developments through the Sustainability and Transformation Plan, including local authority integration with community health services.	TBC.	Sue Ross, Adults and Children. External Scrutiny. Cabinet Member for Adult Social Care.
Review of Protocol for Scrutinising External Health Agencies	To prepare a set of 'principles' reflecting the Panel's current engagement in external scrutiny.	To provide clarity on relationships, process and accountability.	Sue Ross, Adults and Children.
Joint Health Scrutiny			
Clinical Services Review (Bournemouth, Dorset and Poole)	To review the consultation process and options for service reconfiguration arising from the review.	That sufficient scrutiny has taken place in the interest of high quality services provided to Bournemouth residents.	NHS Dorset Clinical Commissioning Group.
NHS 111 Service (Bournemouth, Dorset and Poole)	To monitor improvements at the Trust following recent inspections.	That sufficient scrutiny has taken place in the interest of high quality services provided to Bournemouth residents.	South Western Ambulance Service NHS Foundation Trust.