

**HEALTH AND ADULT SOCIAL CARE OVERVIEW AND SCRUTINY PANEL
28 January 2019**

PRESENT:

PANEL MEMBERS: Councillor David d’Orton-Gibson, Chairman; Councillor Jackie Edwards - Vice-Chairman; Councillors Roger Marley (substitute) and Philip Stanley-Watts, Rae Stollard.

ALSO PRESENT: Councillor Blair Crawford, Cabinet Member for Adult Social Care.

ALSO ATTENDING:

From Bournemouth Borough Council:

David Vitty	Service Director, Adult Social Care
Tim Branson	Service Manager, Community Care Services

From Healthwatch Dorset:

James Palfreman-Kay

The meeting commenced at 6.02 pm.

Note: To see a copy of the public reports that were considered by the Panel at this meeting please visit:

<http://www.bournemouth.gov.uk/CouncilDemocratic/CouncilMeetings/CommitteesPanels/HealthandAdultSocialCareOverviewScrutinyPanel.aspx>

SECTION I - BUSINESS RECOMMENDED TO COUNCIL

No items

SECTION II - BUSINESS DECIDED UNDER DELEGATED POWERS

1. APOLOGIES

Apologies for absence were received from Councillors Susan Phillips, Gill Seymour, Rae Stollard, Michael Weinhonig and Keiron Wilson.

2. SUBSTITUTE MEMBERS

Councillor Roger Marley acted as a substitute Member.

3. DECLARATIONS OF INTERESTS

For transparency Councillor Philip Stanley-Watts declared that he was an employee of the Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust.

4. CONFIRMATION OF MINUTES

DECISION MADE:

That the Minutes of the meetings held on 19 September and the 21 November 2018 be approved as a correct record.

5. ACTION SHEET

The Panel considered its action sheet which was circulated at '4b'. The Chairman referred to the first action listed at Clause 30 - Corporate Wellness in Bournemouth - Discussion Item and it was agreed that this should be removed from the action sheet as having been completed. It had been confirmed that with reference to the second action point regarding an update on progress of improving Corporate Wellness that this was most appropriate to be taken forward to the new authority. The Chairman confirmed the importance for the Panel in driving forward the Public Health agenda with reference to the action points outlined at Clause 43, Impact of Alcohol on Bournemouth. It was confirmed that the Director of Public Health had advised that he would be able to bring a briefing paper to the Panel meeting in March to provide an update of where things are but also that this should be referred onto the new authority as part of the headlines report.

6. PUBLIC ITEMS

There were no public questions, deputation requests or petitions received for this meeting of the Panel.

7. CABINET MEMBER UPDATES

Adult Social Care

The Cabinet Member for Adult Social Care welcomed the Service Director for Adult Social Care back to the Panel. He reported that a follow up audit had been conducted for the direct payments service just before Christmas. It found that the service was good as far as policies and process in place were concerned and that client records were up to date. The system was tracking that payments were used correctly and would check that people were able to manage their finances correctly

Local Government Reorganisation - The Cabinet Member had attended a briefing today and confirmed that work was in-hand to transfer the Caseload from Christchurch area of Dorset County Council which comprised of approximately 700 adult social care cases and 200 children's cases. The arrangements for the transfer

of staff was also established and underway. However, it was noted that there was a need to recruit new staff in some areas. Care Direct will be the first point of call for residents in Christchurch. There was some issues with the Mosaic system with regards to billing but there were contingency plans being put in place from day 1 if the problems were to keep continuing.

Learning Disabilities - There was now a manager in place for the Learning disabilities team and a new name for the transitions service had been agreed and it would now be called the “preparing for adulthood” Service.

Councillor Crawford responded to questions from Panel Members on the following issues:

- A member of the Panel asked about the budget provision for the first financial year of the BCP Council. The Panel was advised that there were elements of the Better Care Fund which were still to be agreed but overall the budget position going into the new authority was balanced and in a fairly positive position.
- A Member asked if Care Direct would be covering all of BCP. Poole would continue to have their own service as it did currently, but the Care Direct Service was being introduced to Christchurch residents along with Bournemouth.

DECISION MADE:

That the updates provided by the Cabinet Member be noted.

8. INFORMATION CIRCULATED BETWEEN MEETINGS

The following information reports were circulated by email and considered by the Panel between the November and January meetings:

- Dorset Clinical Commissioning Group - Review of Musculoskeletal (MSK) Physiotherapy Services
- Dorset Clinical Commissioning Group - Mental Health Rehabilitation Review Update
- Tender Process for the Provision of a Local Healthwatch Service and Independent Complaints Advocacy (NHS Services)

A number of questions and comments were received on the papers and were circulated along with responses in the agenda at ‘7’. There were no further comments or questions.

DECISION MADE:

That the reports be noted, and it was agreed that no further scrutiny was required.

9. OVERVIEW AND SCRUTINY HEADLINE REPORT

The Chairman advised the Panel that he had, together with officers and the Vice-Chairman of the Panel, compiled the list of items for suggested areas for future scrutiny. This was now being brought before the Panel for further consideration and any suggestions for other items which may need to be added to the list of items. The Chairman noted that the item on Corporate Wellness referred to in relation to the Panel's action sheet would need to be added to the headlines list. The Chairman asked the Panel for any comments or items for consideration.

A Member of the Panel suggested that training on carers should be included in the list of training issues. The Member Commented that it was important that following the elections in May that any new Members received appropriate training on issues relevant to the Panel and that some of these issues were things which all Members should have a handle on. Another Member confirmed that this would be a useful area for future training and mentioned the work of an organisation in Westbourne, 'Carer's in Crisis' in supporting carers.

The Panel was reminded that all Scrutiny bodies would submit a headlines report including Poole's Panel with responsibility for Health and Adult Social Care.

The Chairman suggested that the bullet point Public Health within areas of the Panel's remit should be moved to the top of the list to emphasise its importance.

The Portfolio Holder mentioned the forthcoming government green paper on adult social care funding which was expected to also address staffing issues and medication. However, its publication had been delayed and there was no known date for this at present. It was suggested that this should be included in the recommendations to the Shadow O&S Committee.

Issues concerning Mosaic Updates and the integration of Christchurch data were raised. It was explained that there were particular challenges within the finance modules. The Service Director for Adult Social Care explained that there was a Plan B to ensure cases were visible to practitioners from day one of the new authority and ensure that the finance module was operational. If the payment run scheduled for February was successful, this would then be rolled out to Christchurch. Migration of data was also an issue and it was expected that this would have to be inputted. The aim was to have a smooth transition for clients.

DECISION MADE:

That the list as circulated in Appendix A to the report be agreed and referred to the Shadow Overview and Scrutiny Committee subject to the following amendments:

1. That Public Health be moved to the top of the list of the terms of reference for the Panel to emphasise its importance.
2. That an item on Corporate Wellness be added to the Suggested Areas for future Scrutiny

3. That Public Health including the impact of alcohol on Bournemouth be added to the section on Issues Being Monitored.

10. FORWARD PLAN 2018/19

The Panel considered the forward plan as at January 2019, circulated at '9'.

It was noted that at present there were no substantive items scheduled for the next meeting. It was explained that a paper was being prepared on the Out of Hours Service. The Chairman suggested that an update report on this should be circulated by email prior to the next meeting with a view that it may need to be reviewed at the March meeting.

With regards to the Mosaic Update a payment run to providers was still to be made. Further information was awaited from the IT project team but, a run to charge clients was due to take place in February. It was noted that it would be difficult to prepare data from this in time for the March meeting, but an interim report could be brought to the Panel on the relative success. It was suggested that a verbal update at the next meeting would be a good solution.

DECISION MADE:

That the forward plan as amended be approved.

11. ANY OTHER BUSINESS

Royal Bournemouth Hospital - The Vice-Chairman passed on her congratulations to the Royal Bournemouth Hospital for the excellent report on BBC news the previous week.

South Western Ambulance Service, including NHS 111 - The Chairman advised that the Joint Health Scrutiny Panel had met the previous week to discuss the NHS 111 Service and the Ambulance Service. CQC reports had been received on both Services. Whilst the Chairman felt that there was still room for improvement it was noted that the services were not reflective of the media representations and that the services were improving and heading in the right direction.

The meeting finished at 6.36 pm

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